



Rapport Group



## About Us

Rapport Group is an innovative tech-driven company that started as a cloud-based GPS tracking platform used in over 25 countries for real-time tracking of people, cars, fleets, and assets using GPS trackers and mobile apps.

Established in 2008 and located in the UAE, we have expanded to neighbouring countries- Qatar, Kuwait, and Oman. Presently, our head office is located in Qatar from where we coordinate our business activities.

As our name implies, we build and maintain a close and harmonious relationship in which people or groups concerned understand each other's feelings or ideas and we communicate well. Apart from information technology, we have extended our services to cover other sectors such as warehousing, consultancy, E-commerce, and creatives. Our distinctive quality is the high value we deliver to clients at affordable prices.

We work with a team of performance-driven individuals who are passionate about delivering bespoke solutions to clients while ensuring the success of every project we undertake.

Rapport Group will provide services that will enable clients to run their businesses and handle their operations better.





## Our Vision

To be a top destination for a broad spectrum of solution-oriented services, working with clients to meet their requirements and exceed their expectations.

## Our Core Values

**Relationship:** We are committed to building close and harmonious relationships with our clients and other stakeholders.

**Professionalism:** We are professionals; we deliver our services according to international best practices and standards. We do not compromise integrity.

**Integrity:** We are honest, reliable, and trustworthy. We have gained the confidence of our clients, earning a reputation in the process. We deliver peace of mind to clients.

**Creativity:** We are a creative hub; we leverage our creative skills to deliver tailored services to clients, covering all their requirements.

## Our Mission

To be a successful company, leveraging innovation and professional expertise to deliver superior services to clients, care for employees, and collaborate with clients to deliver value-driven ICT products and solutions to clients.

**Customer-Focus:** We are a client-centric company that focuses on the specific needs of clients. We work to achieve excellent performance in all our projects.

**Innovation:** We continue to innovate to meet the latest demands of clients and to maintain a competitive advantage over other similar companies. Innovation helps us to provide solutions and maintain excellent performance.

**Passion:** We are inspired by passion to deliver great value to clients at affordable rates. Passion drives us to be at our best always and to always seek the best way to meet our client's demands.



## What We Do

Rapport Group is a one-stop partner for GPS tracking and other spectra of solution-oriented services. We aim to be a trusted ally of our clients in providing comprehensive solutions that covers all their needs. To us, there is no limit to what we can achieve for clients that choose to work with us.

We coordinate our business activities through innovative technology while also deploring the best hands to projects we have at hand to ensure operational efficiency and superior service delivery. We have all it takes to overcome all challenges, break limits, and exceed all expectations.

As a progressive company, we evolve with technology to integrate more value-added services into our operations and to meet the increasing demands of clients. We work in the interest of our clients to ensure that clients enjoy a seamless experience. We are prepared to secure the continuous patronage of our clients by building long-term relationships with them.

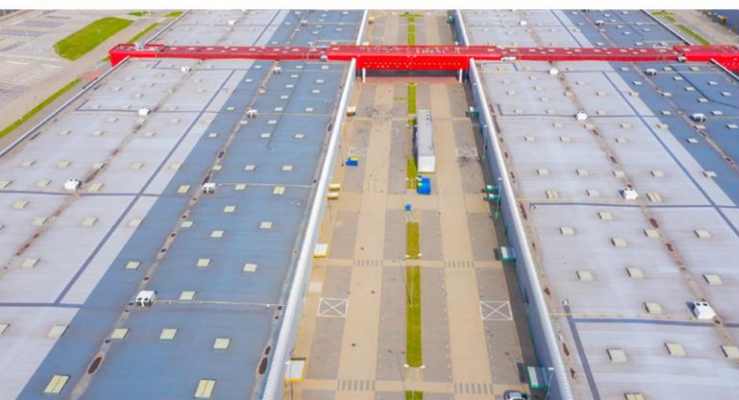
Rapport Group will be your partner in progress and inspire you to achieve your goals.





## Information Technology / TrackingSolution

Our tracking solution services are designed to give clients security and peace of mind 24/7. We provide real-time tracking for people, cars, fleet, and assets using innovative GPS trackers and mobile apps. We are your partner in ensuring maximum security always.



### INFORMATION TECHNOLOGY

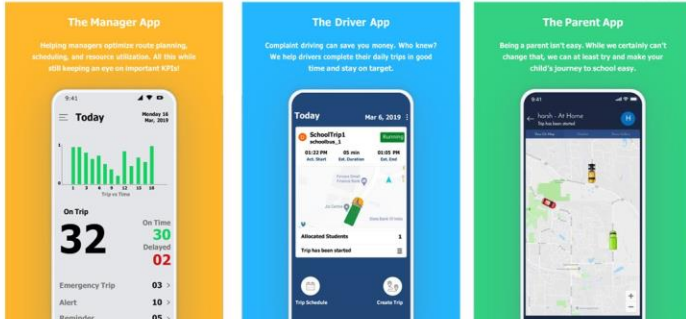
- GPS Fleet Management Solutions
- Door Access Control System
- Security Surveillance Camera
- Time Attendance Camera
- Networking
- ERP Solutions
- Website Design & Development
- Mobile Application Development





**So every kid gets to school in time & returns home safely.**

School bus transportation is a complex process involving 3 separate entities: Manager, Drivers, & Parents—and we've got separate applications for each!



## Student Point Allocation Strategic planning for higher profits

Allocating bus stops is an intricate planning process that leads to better resource planning, optimal trips, and greater savings!



Designate distinct routes to buses. Cluster bus stops along those routes.



Students in nearby areas get picked/ dropped off by the same bus



Effectively manage your fleet and driver resources



Always know the number of occupied or available seats on a bus

### Utility A platform that lets you do more

Get the most out of your school bus tracking application! You can do a lot more when you have the right tools!

1

Alerts for reckless driving

2

Stream in-fleet video footage

3

Emergency alerts

4

Get to know about bus delays

5

Notifications for bus boarding or disembarking

### Driver monitoring system

#### For better, more compliant driving

School bus drivers must remain attentive and drive responsibly at all times. Our live video streaming and timely updates are here to make sure that happens.

#### Video Telematics

- Ensure student safety
- Road & driver-facing cameras
- Identify distracted drivers

#### Driver Performance

- Curb reckless driving
- Configure violation limits & conditions
- Set alerts for speeding, AC misuse, idling

#### Driver Overview

- Driving credentials
- License & insurance details
- Driver contact information

### Driver assisting tools

#### Safety. Security. Simplicity.

Precious school hours are spent taking student attendance. That's why we have found out a solution to streamline the process of taking attendance.







We offer a top-notch warehousing facility to accommodate our client's products and maintain them in the best solution. Our warehousing services help businesses keep their products at minimal budgets, giving them full access to key features of ultramodern warehousing facilities.

## Our warehousing services

- 3rd party logistics
- Cross-docking and palletizing
- Dry, and temperature-controlled storage options
- Storage, handling, and Local retail distribution
- DG & NON DG storage services
- Client warehouse management services
- Packing, labeling and tagging
- Inventory management
- Door-to-door transportation
- Local delivery services
- Loading and Off loading

## Our Logistics Activities

- Supply chain consultancy
- Sourcing of chemicals
- Procurement management
- Inventory management
- Chemical / HAZMAT storage and distribution
- Safety management and risk assessment
- Heavy Duty Racks
- Medium Duty Racks
- Light Duty Shelves
- Controlled Temperature Heavy duty storage systems



Souq Al Jameela is a trending shopping destination in QATAR on digital platform selling health & beauty skin care products. [www.souqaljameela.com](http://www.souqaljameela.com) is an e-commerce business vertical of Rapport Trading & Contracting WLL.

E-commerce is currently generating waves across the world as businesses continue to leverage the opportunities provided by the e-commerce platform to reach more customers around the world and earn more profits.

Our e-commerce services are geared towards providing specific products and services to customers. We connect our clients to the global markets and we help them expand the coverage of their business.

#### Our e-commerce services are

Cleanit- an aggregator of housemaid services and laundry services  
Souqaljameela.com- an e-commerce application for beauty products

NEOGEN  
DERMALOGY

COSRX *innisfree*

SOME BY MI

TONYMOLY



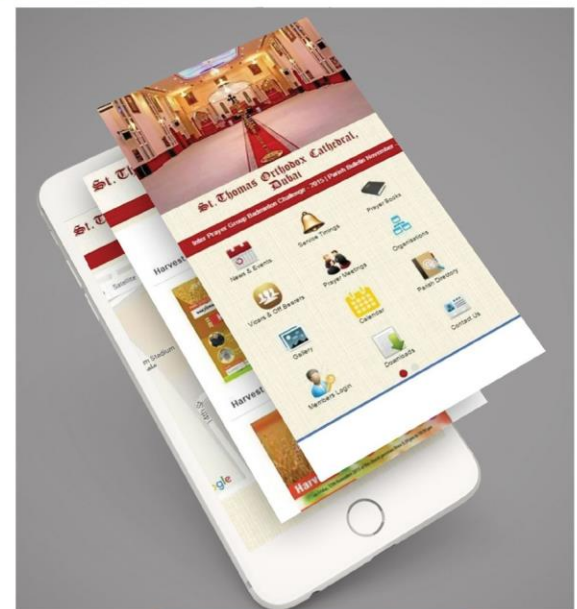


We are a creative hub that provides digital oriented services to clients, positioning them to maximize the opportunities provided by the internet and social media to build a top-performing brand and to maintain a competitive advantage over other similar brands.

We create specific solutions that work for each client. We also work with them to give them proper representation across all social media platforms and the internet. Our creative services will transform your business and lead to better performance.

## Creative Services

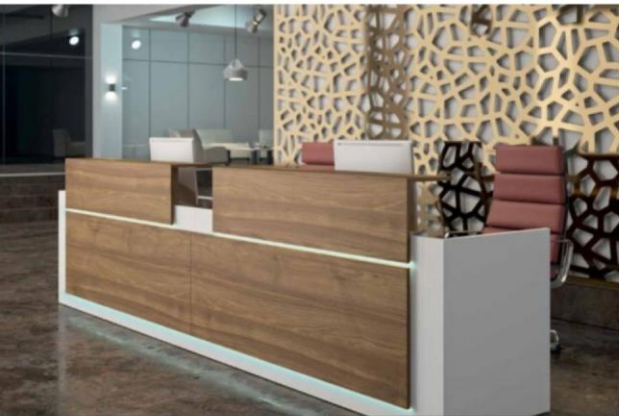
- Branding
- Website/Mobile application design and development
- Social media page management
- Search engine optimisation (SEO)





**Rapport**  
TRADING & CONTRACTING WLL

**TURNKEY  
SOLUTIONS**



## TURNKEY SOLUTIONS

We offer turnkey corporate, commercial, retail, hospitality, food and beverage and luxury residential interior design, interior architecture, project management and bespoke furniture design services to private individuals and property developers.

### What we specialise in

1. Interior Design and fit-out
2. All types of Ceiling & Partition
3. Kitchen Cabinets
- 4. Counter Desk
- 5. Doors
6. Complete Office Interior
7. Wall Cladding
8. Flooring
9. Tile Works
10. Glass Partition



# Why Choose us



## Innovative Technology:

We are a tech-driven company that deploys the latest technology innovations to produce effective and tailored services to clients. All our services are tech-inclined and they are top-rated. Clients enjoy the best of innovative technology from us.



## Continuous Improvement:

We continuously develop to accommodate the ever-increasing demands of clients, covering their specific requirements. We understand that technology keeps evolving; hence, we evolve with technology to be at the forefront of superior services and to maintain a competitive advantage over other similar companies.



## Professional Experience and Expertise:

Since its inception in 2008, we have gained expertise and gathered experience in the technology industry. As such, we are able to deliver superior services to clients, acting on their requirements and turning their ideas into reality.



## Partnership:

We partner with key stakeholders across the industries where we operate and our technology partners. Partnering with these core groups grants us easy access to the best resources thereby facilitating our efforts to deliver bespoke services to clients at budget-friendly rates.



## Client Satisfaction:

Our clients are our priority; hence, we do everything to ensure they are satisfied. We go the extra mile with them, customize our services, and ensure the operational efficiency of our team to deliver quality results for clients. Satisfying our clients is our way of sustaining our relationship with them.



## Our Team

We take pride in our team which comprises professional individuals who are optimistic about delivering tangible results to clients. The success achieved by the company over the years was built on the professional expertise and the revolutionary performance of our team members.



رابوت للتجارة والمقاولات

**Rapport**

TRADING & CONTRACTING WLL

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