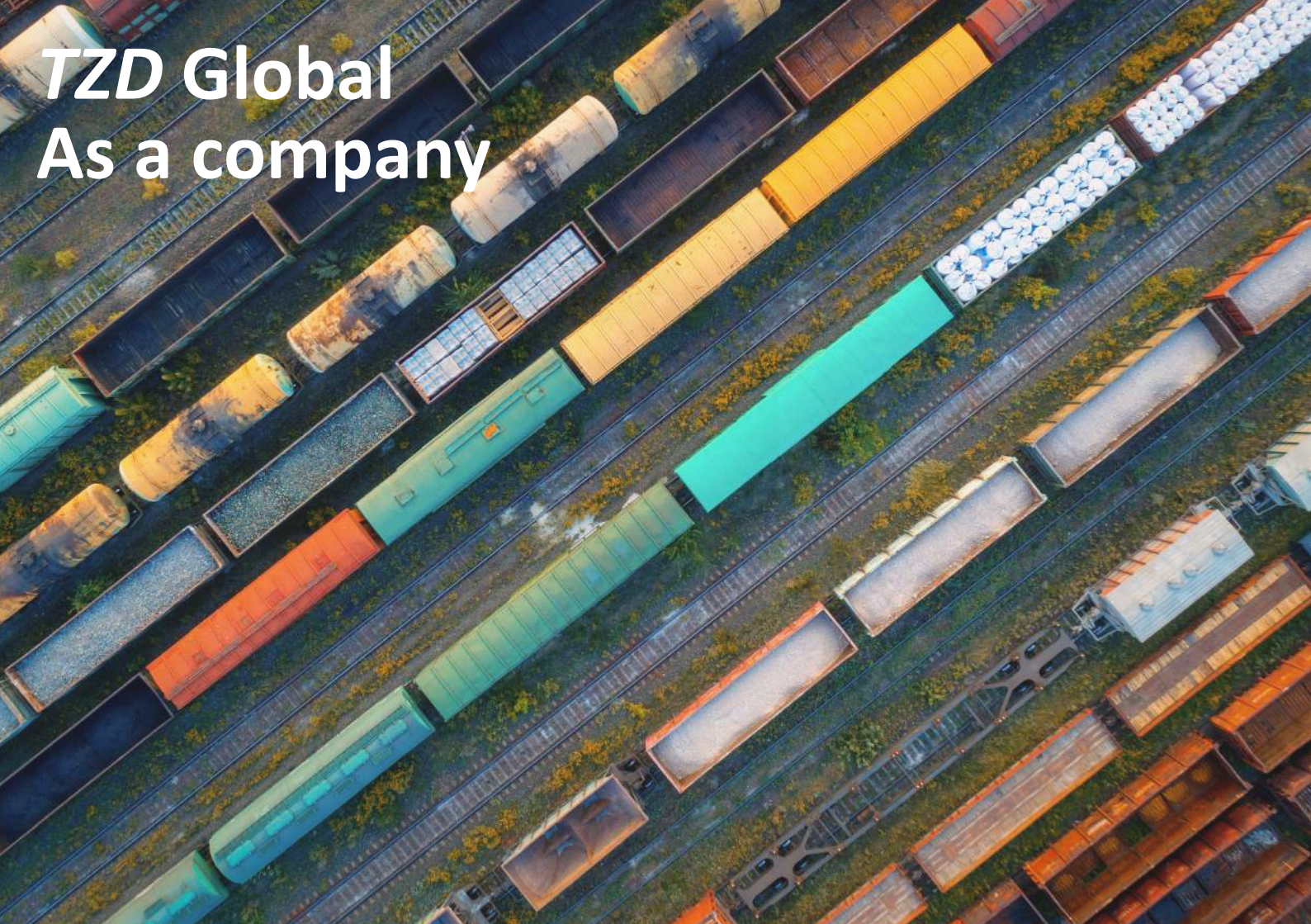




# procurement profile

# *TZD* Global As a company





# About Us

---

We are a Global Procurement, Shipping and Relocation company built up by professionals who have decades of experience and deeply know the know-hows.

## A people oriented service provider

Nowadays our roots are translated into a people oriented service provider who will find the best solutions for both private international relocations and corporate relocations. Our solutions go beyond the actual move solely. A complete service which will facilitate your move to turn the complex process of a relocation into a worry-free process; all in order to make you feel at home and comfortable at your new destination.

## TZD Global. Your Mover

Would you like to know more about our company and how we have developed throughout the years? Then read through our services are fit for your demands and feel free to look into our reviews. This will give you a better idea about us rather than us telling you about ourselves.



# Our Values

As a front-runner in the business community, TZD Global sets high standards for integrity, ethics and accountability, while providing a great place to work

We deliver first-rate performance to our customers, supplier partners, stakeholders, and communities, in a caring, collaborative, and forward-thinking way.





# Our Values

---

Our performance drives

Wow the Customer

- Take personal responsibility for creating an exceptional customer experience.
- Know your customers.
- Earn your customers' trust.
- Become your customers' "go-to" person.

Have a winning attitude

- Beat the competition
- Play to win
- Act with optimism and enthusiasm
- Make courage's decisions

Drive for the best results

- Work with integrity
- Set high standards
- Take personal accountability
- Deliver on commitments



# Our Values

---

Make the team better

- Take personal responsibility for the team's success
- Be collaborative
- Build trust
- Communicate openly and honestly
- Listen and learn from others

Lead the way

- Translate strategy into action
- Attract, develop and retain diverse talent
- Create an open environment
- Drive improvement and innovation





# ISO Certification 9001 2015

---

ISO 9001 is a set of international requirements relating to quality management and is used to assess whether an organization is able to meet its customer's requirements, comply with relevant legislation and regulations and fulfill its own organizational requirements. It also forms the basis for setting up and maintaining a quality management system. TZD Global believes wholeheartedly in the power of quality systems that help people in their work. We carefully monitor market developments in this respect.

Not only in terms of meeting customer requirements, but also to continue improving our own internal organization. TZD Global implemented a version of ISO 9001:2015 standards applicable to Procurements & Shipping companies. In doing so, we have also chosen to adopt the PPV's more stringent requirements incorporating SCC standards (Safety, Health and Environment checklist for Contractors).



**ISO 9001:2015**



Management  
Systems  
Certification Body  
*MSCB-150*

# Quality is key To success

---

How can you determine objectively whether a company provides a certain quality? Whether the organization meets international standards for international relocations? Checked by an independent certification organization?

The international moving industry knows a number of relevant (international) certificates which are used to test the quality of the organization & its services and to enhance those.

These certificates are periodically audited by external certification bodies. TZD Global has all the important certificates.





# Caring for Your business

---

Passion is what keeps TZD Global moving ahead when crossing oceans, or reaching far away corners of the globe. Innovation drives the way we develop technology to transport goods faster, more efficiently and in a more sustainable manner. Our network reach, modern equipment and dedicated teams, demonstrate the commitment of TZD Global towards our customers. We are a family company, and our focus remains true to our roots, building and retaining long-term trusted partnerships with customers of all size and scale. We care for our people, our customers and their cargo.

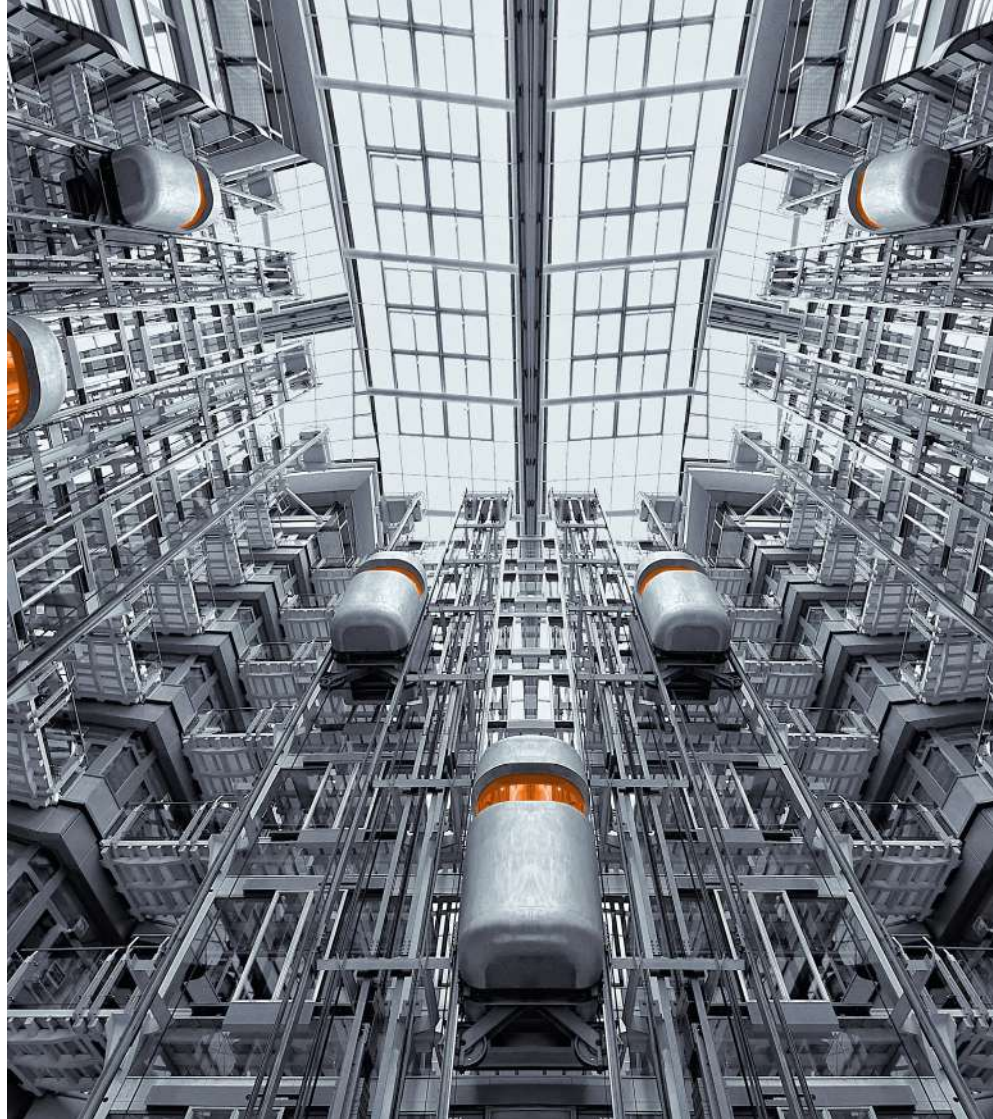


# Overview of Procurement Management

---

At TZD Global, procurement is a formal process to obtain goods and services as per the Client requests. Procurement practices at TZD Global always comply with laws, rules and regulations that specifically each step of the procurement process. Additionally, if the work or result of the service is regulated (as in oil & Gas, Petrochemical, Medical, Pharmaceutical, Food manufacturing or Construction for example) the laws and regulations must be adhered to.

When a client is planned for a project, then the scope is analyzed to determine whether the entire project scope can be completed internally or if any of the work, deliverables, materials, equipment's etc will need to be outsourced. This analysis results in make or buy decisions. If one or more procurements are needed, then the client procurement department gets involved in the project to manage the procurement process through TZD Global procurement specialists.





# Overview of Procurement Management

---

Managing procurement requires legal knowledge, negotiation skills and an understanding of the procurement process which TZD Global team have hands on experience and familiar with all of these aspects of procurement.

Once a decision has been made by the Client to procure goods or services from an outside source, then TZD Global will facilitate the creation of a plan for the overall procurement process (a procurement management plan), a plan for how each contract will be managed (a procurement strategy) and a description of the work to be done by each seller (a procurement statement of work). Clients Procurement department may review the scope of the work for completeness (always a good idea) and as well review for any additional scope related to project management activities (such as specific reporting requirements are required attendance at meetings), which will be resulted in the finalized procurement statement of work.



# Overview of Procurement Management

---

TZD Global will prepare the bid documents such as request for proposal (RFP), request for information (RFI), request for quotation (RFQ). The type of bid document used is influenced by the contract type selected and the content within the procurement statement of work.

TZD Global team ensures the prospective sellers appropriate action and update the clients as per their responses. In the interim, TZD Global follow-up with the sellers for a proper review of bid documents, understand the procurement requirements and as they are interested in submitting a response or proposal to try to win the work. In addition, TZD Global facilitate the opportunity for the sellers to participate in a bidder conference or a pre-proposal meeting (if required). As a part of procurement process, prospective sellers may also have the opportunity to submit questions; Client responses are then shared with all prospective sellers may also have the opportunity to submit questions. As a best practice, all questions should be in writing and should relate to the bid documents. Sellers need to submit these questions to the Clients before the submission deadline for bids or proposals.





# Overview of Procurement Management

---

TZD Global's prospective sellers carefully review the statement of work and all the terms of the proposal contract contained in the bid document/enquiry, including the selection criteria. During this review the sellers develop a full understanding of what the Client want and assess the risks involved in the project. In case scope is incomplete or unclear, then the prospective seller will compile all is concerns, clarifications, foreseen risks accordingly his schedule submitted to the Client to account for unclear requirements.

When a fixed-price contract is required then TZD Global should include these risks in the total detailed cost estimate, as well as other costs, such as overhead, and then add profit to come up with a quote. In any case the risk of the project is formally or informally assessed before sending the proposal or quote to the Client.

Additionally, the amount of the time that TZD Global prospective seller may need to respond to the bid documents can substantial and the Clients procurement manager/ project manager must plan this time into the project schedule..



# Overview of Procurement Management

---

TZD Global use several different methods to select a seller. These methods may be dictated by law or internal policies. If we receive competing submissions from many prospective sellers, then we might ask for presentations from all the proposal submitters. Another option is to shorten the list of prospective sellers first and then request presentations. If presentation will not add value for the TZD Global, then our team may just move into negotiations with the preferred seller or sellers. All terms and conditions in the proposed contract the entire procurement statement of work and any other components of the bid documents can be negotiated. Generally negotiations can take a lot of time and at times they require the involvement of the TZD Global's employee's full time to geared.

At the end of negotiations one or more sellers are selected and a contract is signed. The procurement management plan and procurement strategy created earlier may also be updated.



# Overview of Procurement Management

---

Once the contract is signed, the procurement must be managed and controlled by TZD Global team. This involves making sure all the requirements of the contract are met. It also means keeping control of the contract and making only approved changes. As the procurement work in being completed, questions may arise such as. “ what is and what is not in the contract?” or “what does a particular section of the contract really mean?” TZD Global team will always help the Client to resolve these issues.

When the procurement work is complete, the procurement will be closed. The required actions to close each procurement need to be done soon after the final deliverables of the procurement are accepted by the Client. This can happen within any phase of the project life cycle or for Clients operation requirements on case-to-case basis.

Activities to close out a procurement include an analysis of the procurement process to determine lessons learned (formally called a procurement audit). Final reports are submitted, lessons learned are documented and final payment is made to TZD Global.





# TZD Global' s Role in Procurement

- Know the know-hows of the procurement process so Client understand what will happen when and can make the necessary plans.
- Make sure the contract includes all the scope of work and all the project/operation requirements such as attendance at meetings, reports, actions and communications deemed necessary to minimize problems and miscommunications with all the necessary stakeholders.
- Identify risks and incorporate mitigation and allocation of risks into the contract to decrease project/operation.
- While it is being written, help customize the contract to the unique needs of the project/operation requirements.
- Estimate the time and cost of each procurement, including the time required to complete the procurement process and include these estimates in the project schedule and budget.
- Protect the integrity of project/operation and the ability to get the work done by making sure the procurement process goes as smoothly as possible.
- TZD Global understand what contract terms and conditions mean hence our team carefully read and understand contracts. This will help us plan and manage the monitoring and controlling of procurements.



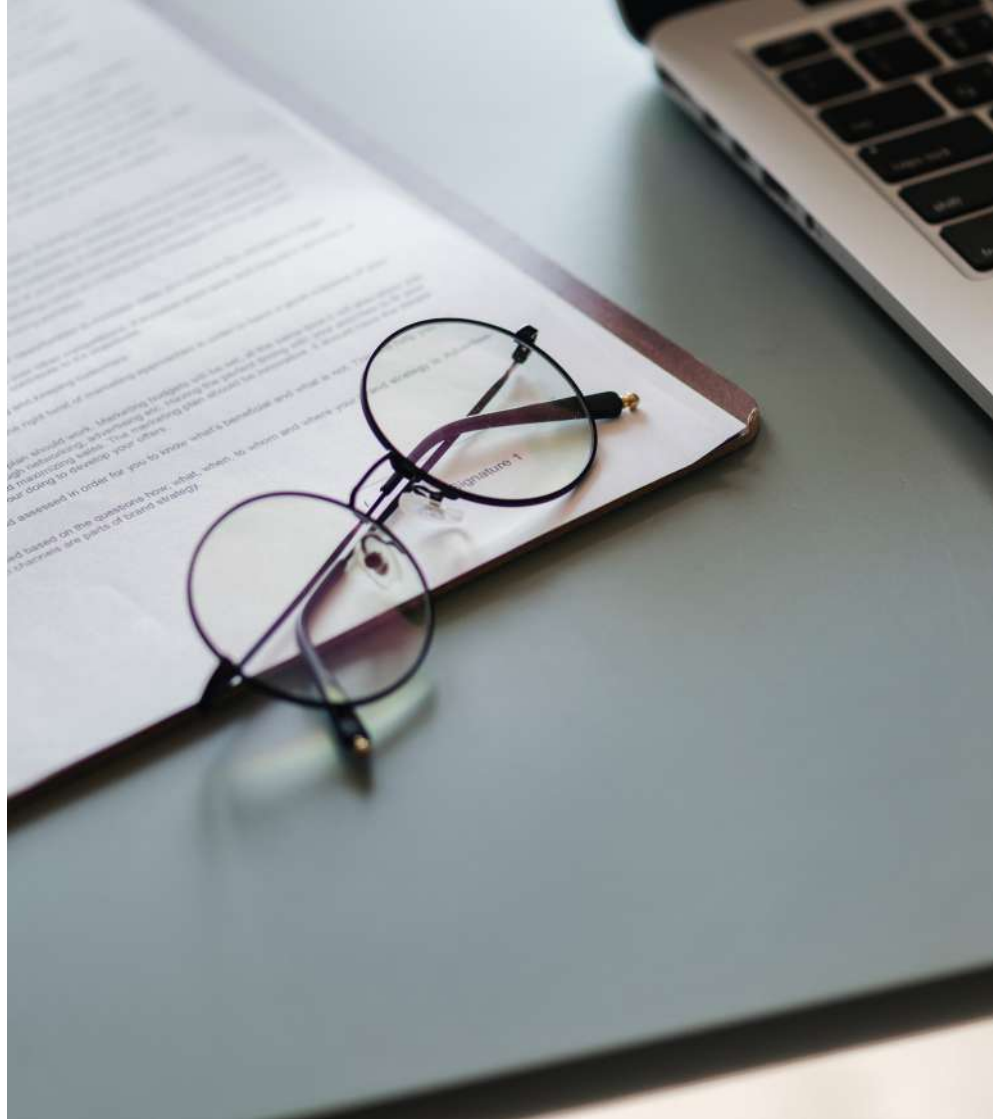
# TZD Global' s Role in Procurement

---

—Contract negotiations to protect the relationship with the prospective seller. A contentious negotiation process – often created when the seller feels that they have had to give up too much profit or agree to terms and conditions they do not like in order to win the contract – can create a win-lose relationship with the client and the seller, which could negatively affect the project. Based on our experience will have to manage the seller's delivery to the contract and bad feelings on the part of the seller can create extra challenges. On the whole, TZD Global will always stand and promote the best interests of the project.

— Help make sure all the work in the contract is done, such as reporting, inspections and legal deliverables, including the release of liens and ownership of materials not just the materials supply scope.

— Our team ensure not to ask something that is not in the contract without making a corresponding change to the contract.



# Procurement Management Process

---

At TZD Global, procurement process designed to obtain the best seller at the most reasonable price. Where the process includes at the time it takes for sellers to look at Client needs and respond, which for bigger projects could take several months, understanding the procurement process includes understanding why this time must be accounted for within the project schedule because it's a critical part of the procurement process. In addition, we will ensure Client know what happens when, how procurement management works on a properly managed project and how it relates to the project life cycle and the project management process.

The three procurement management processes followed at TZD Global are,

- 1) Plan procurement management
- 2) Conduct procurements
- 3) Control procurements





# Plan Procurement Management

The plan procurement Management process answers the questions: “How will make or buy analysis be performed?” “What goods and services do Clients need to buy for their project/operation?” “How will TZD Global purchase them” “How we consider our potential sellers?”

This process involves putting together the bid documents that will be sent to prospective sellers describing the Client needs, how to respond and the criteria will use to select a seller. Note that the term “bid documents” is used in reference to requests for proposal (RFPs) and requests for quotation (RFQs). At times we might also use the term request for information (RFIs) as well as invitations for bid (IFBs).

TZD Global team fully aware of allowing adequate time for the procurement process as its critical to project success. The plan procurement management process includes the following activities,

- Performing make or buy analysis by the client
- Creating a procurement management plan
- Creating a procurement strategy for each procurement
- Creating a procurement statement of work for each procurement
- Selecting the appropriate contract type for each procurement
- Creating the bid documents

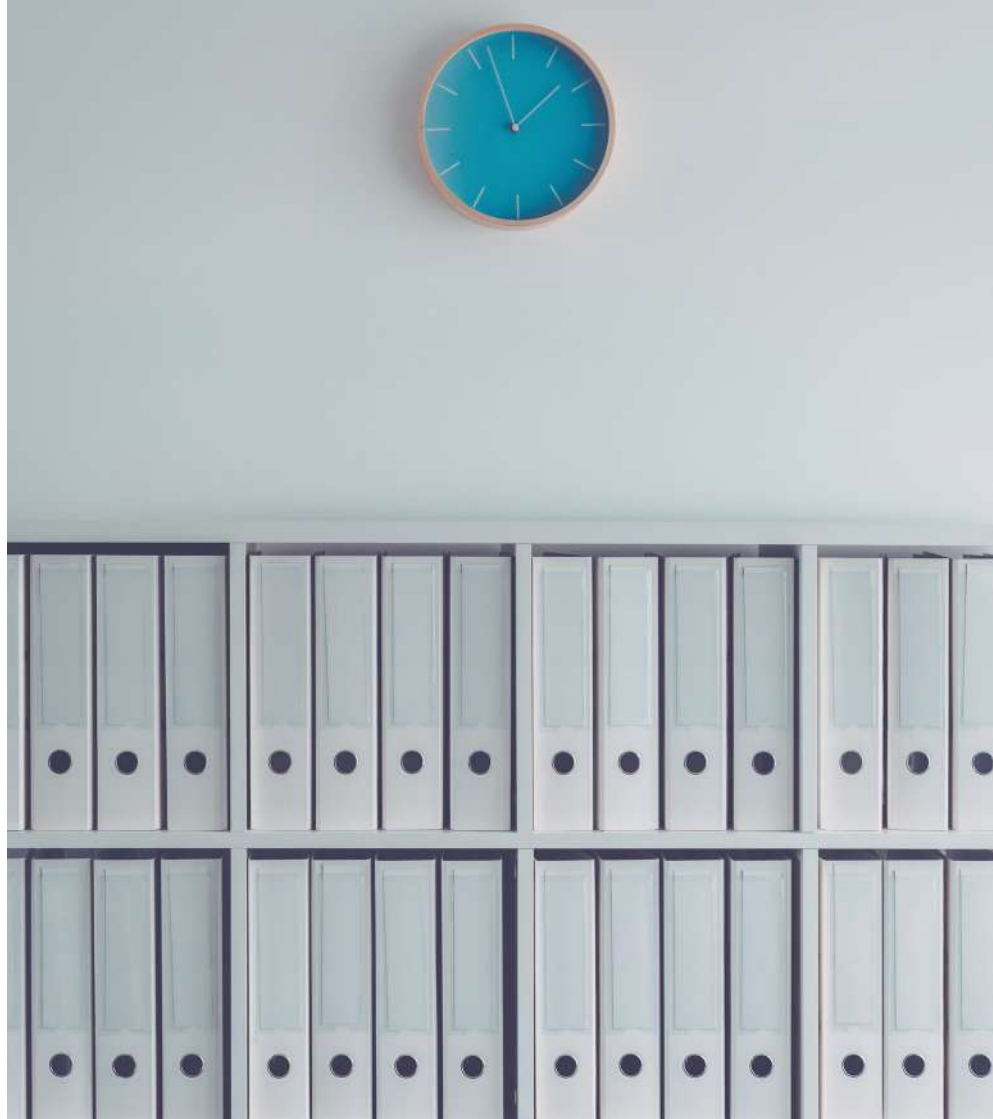


# Conduct Procurements

---

This process involves getting the bid documents, including the procurement statement of work and other documents created in the Plan Procurement Management process to prospective sellers, answering the sellers questions and receiving and evaluating sellers responses. Client will select a seller using the source selection criteria specified in the procurement management plan and then negotiate a contract.

Client project manager and team will utilize many important inputs in this process. For instance, the procurement management plan gives direction on the work that will be done during this process. Other management plans provide information on how project work will be done, including the work that will be performed by outside sellers. Also note that the cost baseline provides direction regarding the approved budget for costs related to procurements. The schedule indicates dates within which procurement must be competed.



# Conduct Procurements

Because the process to finalize procurements is ongoing throughout the project, the Client project manager and team may be able to make use of lessons learned from prior procurements on the current project. Lessons learned documentation may provide insight into the organization's previous experiences with potential sellers. This information might enable the team to select a seller based on the sellers past performance, eliminating the need for additional evaluation and making the process more efficient and effective.

Of course, the procurement documentation created in planning is also a key input. But before Client can send bid documents to prospective sellers, however, Client need to know who those sellers are. A Client may use techniques such as advertising to find possible sellers or may send the bid documents to a select list of sellers preapproved by the organization (an organizational process assets). The organization may already have an existing agreement with a particular seller. In this case, they could work with that seller to negotiate terms to add new work to the contract.





# Control Procurements

---

The Control Procurements process involves managing the legal relationship between the buyer & seller, and ensuring that both parties perform as required by the contract and that each contract is closed when completed or terminated. Throughout this process, the seller is focused on completing the work while the buyer is focused on measuring the performance of the seller and comparing actual performance to the contract, other procurement documents and management plans. This information might enable the TZD team to select a seller based on the sellers past performance, eliminating the need for additional evaluation and making the process more efficient and effective.

Our procurement management plan includes the actions the team will take to oversee the procurements and ensure they are completed in accordance with contract. Our team will also review lessons learned to avoid recurrence of issues experienced in the past. Also all the approved change requests from integrated change control are implemented in this process.

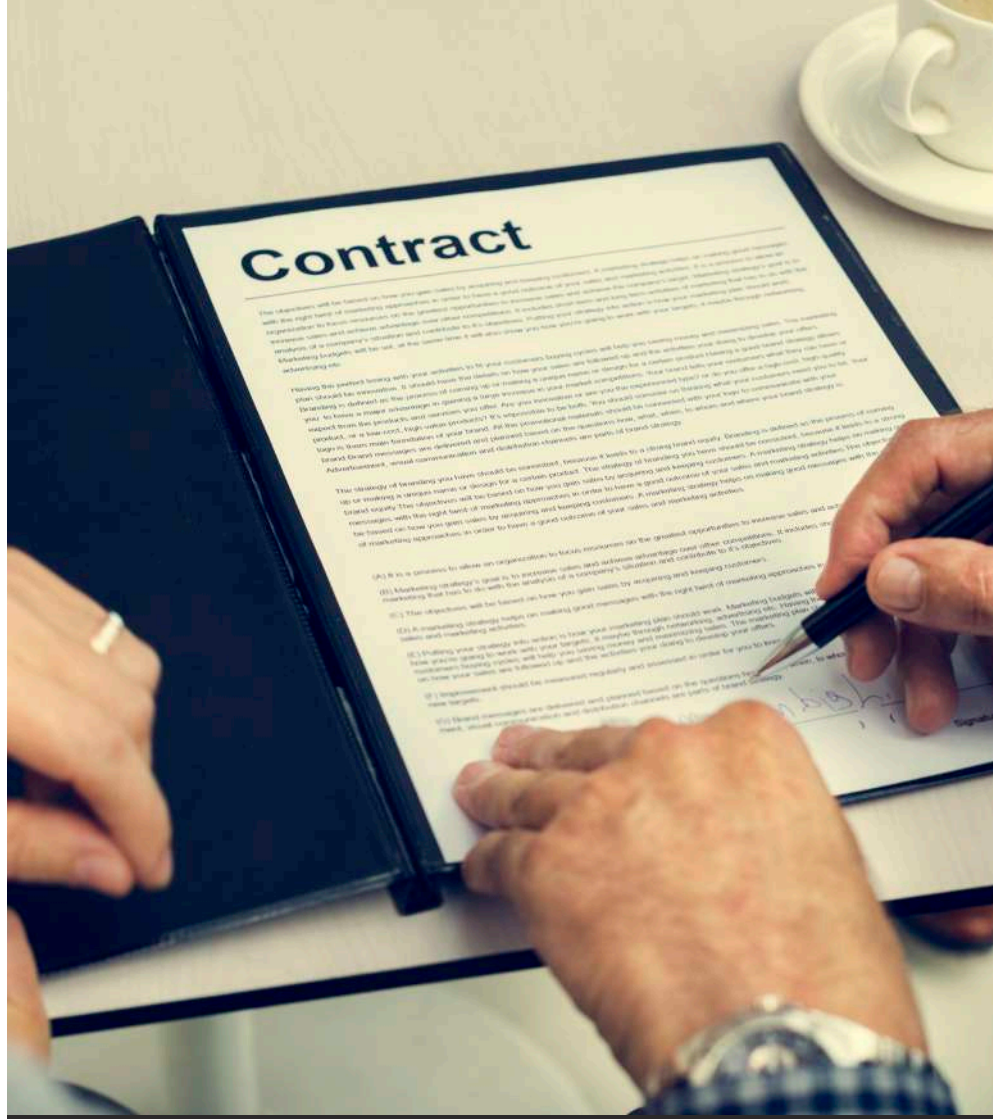
Our engineers will use the milestone list and schedule, scope and cost baselines to confirm that the procurement is progressing as planned.



# Control Procurements

Requirements documentation describes technical and other requirements the procurement is expected to meet. Quality reports indicate whether our work of the procurement is within the established quality metrics. Work performance data gives information on costs and the status of project activities and will be used to evaluate seller performance.

One should remember that monitoring and controlling is ongoing throughout the procurement process. TZD Global team is continually measuring and assessing procurement progress as compared to the contract and procurement documentation and management plans. When variances are identified, they are analyzed and managed using integrated change control system. Approved changes will be integrated into the management plans or the contract. Contract changes are handled using the TZD Global's contract change control system. TZD Global change control system includes change procedures, forms, dispute resolution processes, where these are strictly followed and all changes should be made formally.



# Actions Involved in Control Procurements

---

- Review invoices. Were they correctly submitted? Do they have all the required supporting information? Are the charges allowable under the contract?
- Evaluate whether a change is needed and is within the approved scope of the project.
- Submit changes through integrated change control as necessary.
- Documents and record everything. This includes phone calls with the seller, purchaser, emails, requested changes and approved changes.
- Manage and integrate approved changes
- Discuss payment with Purchaser and authorize payment to the seller
- Interpret what is and what is not in the contract
- Resolve disputes
- Make sure only authorized people are communicating with Purchaser and seller.
- Work with client procurement manager on request and approved changes and contract compliance.
- Hold procurement performance review meeting within our team and as well with the purchaser and seller.





# Actions Involved in Control Procurements

- Report on performance
- Monitor cost, schedule and technical performance against the contract, including all of its components, such as terms and conditions and the procurement statement of work
- Understand the legal implications of actions taken
- Control quality according to what is required in the contract
- Issue claims and review claims submitted with the purchaser
- Authorized purchaser work to start at the appropriate time, coordinating with client's.
- Communicate with the Purchaser and with others.
- Manage interfaces among all the purchaser on the taken project
- Send copies of the changes to the appropriate parties
- Deliver deliverables as accepted
- Validate the correct scope is being done
- Validate the changes are giving the intended results
- Perform inspections and audits
- Identify risks to the completion of future work



# Actions Involved in Control Procurements

- Monitor and control risk
- Perform contract closure for each contract as it is complete or terminated
- Analyze the procurement process for lessons learned and make recommendations to the organization for improvement.



# TZD Global Procurement Process and Outputs

---

- Perform make-or-buy analysis
- Create a procurement management plan
- Create a procurement strategy for each procurement
- Select the appropriate contract type
- Create terms and conditions, including standard and special conditions
- Create bid documents
- Determine source selection criteria
- Gather and analyze data on prospective sellers, the market and market price
- Estimate time and cost for contract and work
- Find potential sellers through our databased based on their credibility, a preapproved seller list
- Send procurement documents
- Hold a bidder conference
- Answer sellers and purchaser questions
- Compare the proposals to the source selection criteria using a weighting or screening system to pick/shortlist the sellers
- Compare to independent estimates
- Prepare presentations





# TZD Global Procurement Process and Outputs

---

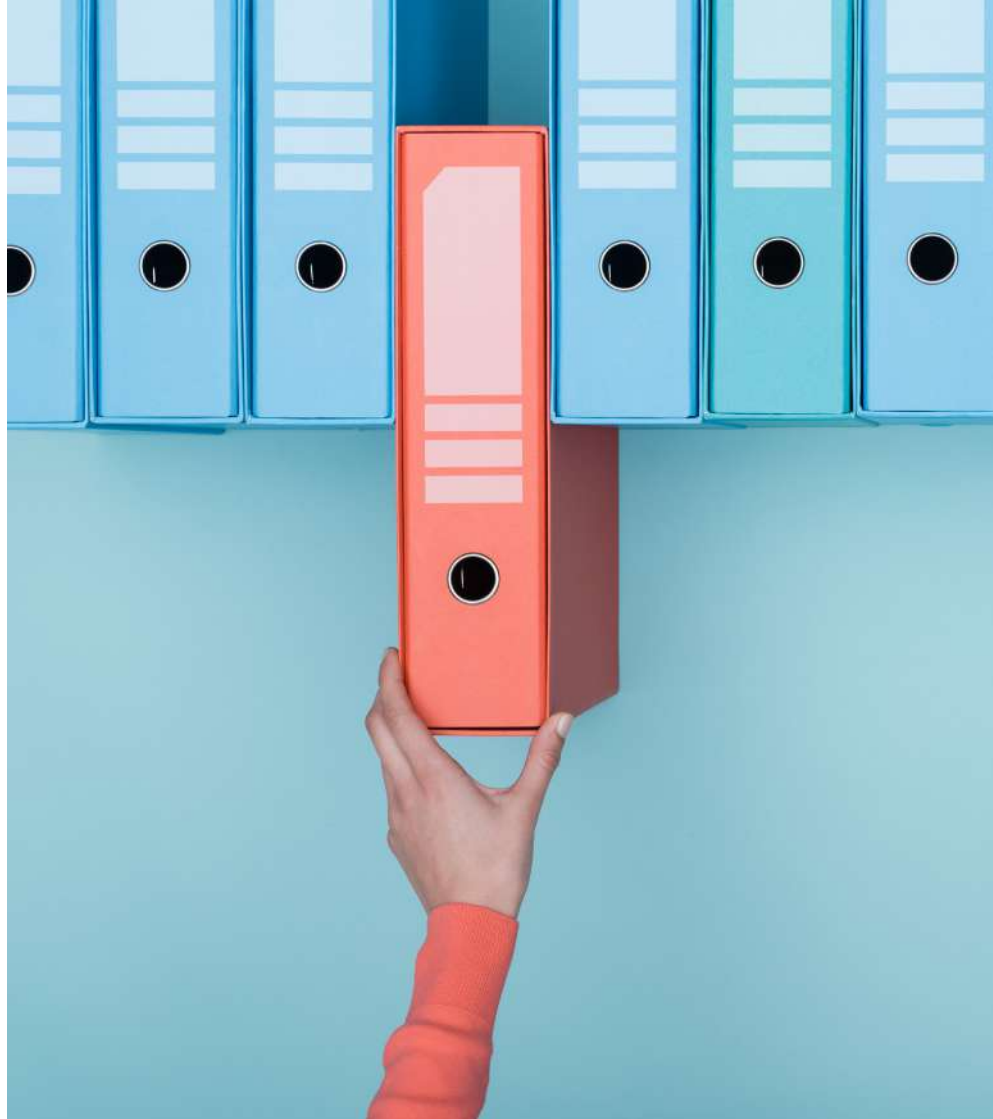
- Hold negotiations
- Use interpersonal and team skills such as negotiation
- Allocate risk to sellers when appropriate
- Understand the legal implications of our actions
- Hold procurement performance reviews
- Request changes
- Administer claims
- Manage interfaces among sellers and purchaser
- Monitor, analyze and report on performance against the contract
- Review invoices, make payments and request payments from the purchaser
- Perform inspections and audits
- Maintain records of everything
- Manage relationships
- Verify deliverables before delivery to purchaser
- Perform procurement audits
- Negotiate settlements
- Create lessons learned
- 28 Complete final contract performance reporting
- Validate the product



# TZD Global Procurement Process and Outputs

---

- Issue formal acceptance
- Update records
- Create a procurement file
- Perform financial closure



# TZD Global Performs Procurement for the Following Industries

---

- Automobile Industry
- Cement Industry
- Marine Industry
- Medical Supply Provider
- Oil & Gas Plants
- Petrochemical Industry
- Power Plants
- Steel Industry
- Textile Industry

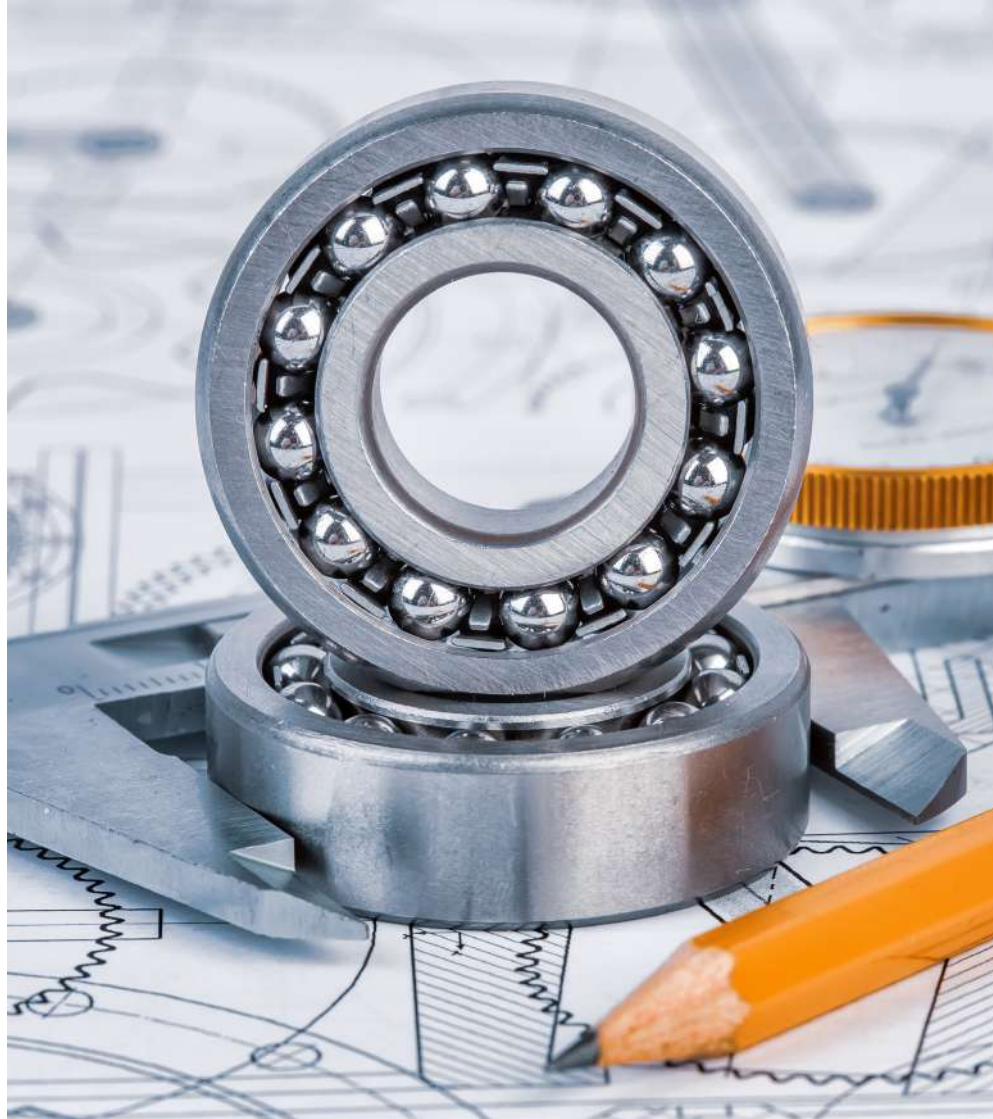




# TZD Global Industrial Supply, A-C

---

- Actuators
- Air filters
- Air heater equipment
- Air systems
- Antennas
- Ball valves
- Bearings
- Belts
- Brakes
- Brushes
- Burners
- Butterfly valves
- Cable equipment's
- Cables
- Car washing equipment
- Chains
- Chemical plant engineering
- Cold rolls
- Collects



# TZD Global Industrial Supply, C-F

---

- Control implements
- Control Systems
- Control units
- Couplings
- Crane equipment
- Cylinders
- Detectors
- Drilling machines
- Electric hydraulic implements
- Electric implements
- Electric motors
- Electrical valves
- Electronic implements
- Encoders
- Energy chains
- Engines
- Fans
- Filters
- Fittings
- Flanges
- Flowmeter
- **32** Fuses



# TZD Global Industrial Supply, G-H

---

- Gas controlling
- Gas counter
- Gas equipment
- Gas protection equipment
- Gaskets
- Gauges
- Gears
- Glass
- Grease machines
- Greasing instruments
- Grinding machines
- Grinding material
- Grinding wheels
- Heating cable
- High pressure fittings
- Hoist equipment
- Hoists
- Hoses
- Hot rolls
- Hydraulic implements
- Hydraulic machines
- Hydraulic systems





# TZD Global Industrial Supply, I-P

---

- Interruptor
- Isolators
- Lamps
- Low measuring systems
- Marking machines
- Marking systems
- Measuring equipment's
- Measuring implements
- Measuring instruments
- Measuring systems
- Mechanical implements
- Metal implements
- Mining machines
- Motors
- Nozzles
- Open controllers
- Ovens
- Packing machine
- Planting equipment
- Painting machines
- Particle counter
- Pipes



# TZD Global Industrial Supply, P-S

---

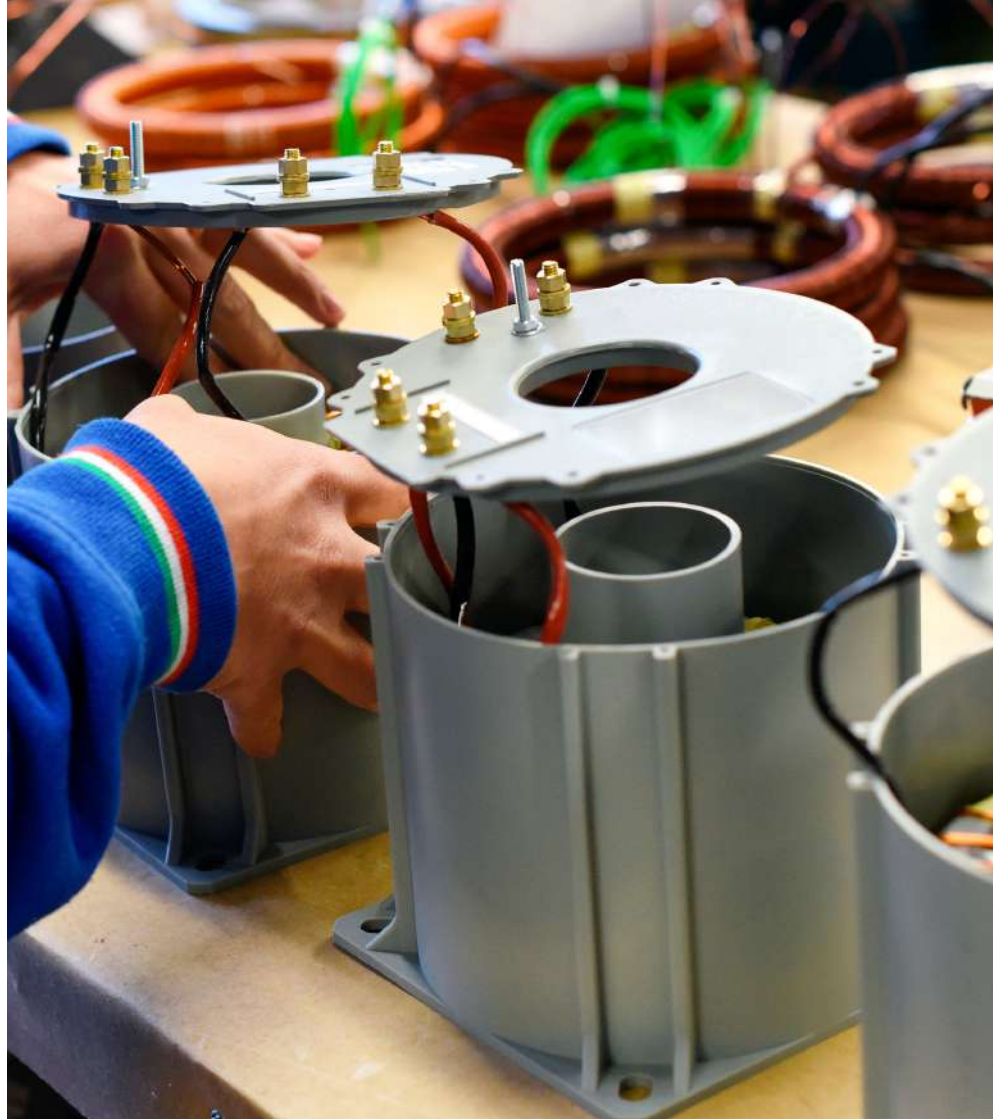
- Plastic injection machines
- Plate heat exchangers
- Plates
- Pneumatic implements
- Pneumatic systems
- Pneumatic cylinders
- Power clamps
- Power controls
- Power plant equipment's
- Power suppliers
- Pressure equipment's
- Pressure switches
- Pumps
- Pyrometer
- Registration equipment
- Relays
- Rollers
- Rolls
- Rotary joint
- Saw blades
- Seals
- Sensor systems



# TZD Global Industrial Supply, S-Z

---

- Sparking plugs
- Special implements
- Special machines
- Special steel
- Special steel plant equipment's
- Special steel plant machines
- Steel
- Steel plant engineering
- Switches
- Tacho generators
- Temperature equipment
- Thermoelements
- Transducer
- Transformers
- Transformer
- Transmissions & reducers
- Tyristories
- Vaccum implements
- Vaccum machines
- Valves
- Ventilators
- Welding equipment's & rods







## Contact Us

---

**TZD Global Trading WLL**

PO. Box 2780

Doha, Qatar

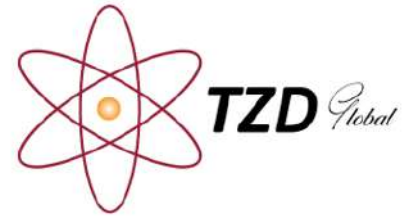
Tel +974 4472 2828

Mobile +974 5066 3330

[sales@tzdglobal.com](mailto:sales@tzdglobal.com)

[www.tzdglobal.com](http://www.tzdglobal.com)





# shipping profile

*TZD* Global  
As a company



# About Us

---

We are a Global Procurement, Shipping and Relocation company built up by professionals who have decades of experience and deeply know the know-hows.

## **A people oriented service provider**

Nowadays our roots are translated into a people oriented service provider who will find the best solutions for both private international relocations and corporate relocations. Our solutions go beyond the actual move solely. A complete service which will facilitate your move to turn the complex process of a relocation into a worry-free process; all in order to make you feel at home and comfortable at your new destination.

## **TZD Global. Your Mover**

Would you like to know more about our company and how we have developed throughout the years? Then read through our services are fit for your demands and feel free to look into our reviews. This will give you a better idea about us rather than us telling you about ourselves.





# Our Values

As a front-runner in the business community, TZD Global sets high standards for integrity, ethics and accountability, while providing a great place to work

We deliver first-rate performance to our customers, supplier partners, stakeholders, and communities, in a caring, collaborative, and forward-thinking way.



# Our Values

---

## Our performance drives

Wow the Customer

- Take personal responsibility for creating an exceptional customer experience.
- Know your customers.
- Earn your customers' trust.
- Become your customers' "go-to" person.

Have a winning attitude

- Beat the competition
- Play to win
- Act with optimism and enthusiasm
- Make courage's decisions

Drive for the best results

- Work with integrity
- Set high standards
- Take personal accountability
- Deliver on commitments



# Our Values

---

Make the team better

- Take personal responsibility for the team's success
- Be collaborative
- Build trust
- Communicate openly and honestly
- Listen and learn from others

Lead the way

- Translate strategy into action
- Attract, develop and retain diverse talent
- Create an open environment
- Drive improvement and innovation



# ISO Certification 9001 2015

---

ISO 9001 is a set of international requirements relating to quality management and is used to assess whether an organization is able to meet its customer's requirements, comply with relevant legislation and regulations and fulfill its own organizational requirements. It also forms the basis for setting up and maintaining a quality management system. TZD Global believes wholeheartedly in the power of quality systems that help people in their work. We carefully monitor market developments in this respect.

Not only in terms of meeting customer requirements, but also to continue improving our own internal organization. TZD Global implemented a version of ISO 9001:2015 standards applicable to Procurements & Shipping companies. In doing so, we have also chosen to adopt the PPV's more stringent requirements incorporating SCC standards (Safety, Health and Environment checklist for Contractors).



**ISO 9001:2015**



Management  
Systems  
Certification Body  
*MSCB-150*



# Quality is key To success

---

How can you determine objectively whether a company provides a certain quality? Whether the organization meets international standards for international relocations? Checked by an independent certification organization?

The international moving industry knows a number of relevant (international) certificates which are used to test the quality of the organization & its services and to enhance those.

These certificates are periodically audited by external certification bodies. TZD Global has all the important certificates.



# Why TZD Global?

---

## 1) Coverage

Deep expertise agents in the logistics field across the globe  
in more than 300 sites connecting ports and inland locations

## 2) Flexibility

Inter-modal transport, integrated and customised storage  
solutions

## 3) Control

Offices network and software systems enabling real-time  
information, immediate follow-up of on-going operations,  
extensive and wide range of reporting options

## 4) Experience

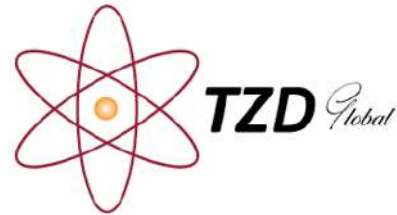
Qualified and trained staff following the company's standard  
procedures, efficient processes, and fast connections

## 5) Capacity

Significant owned and chartered fleet, licensed and equipped  
with GPS, allowing planned connections as well as extra moves

## 6) Sustainable approach

Committed to environmental principles and regulations to  
reduce footprint, road congestion and fatalities.



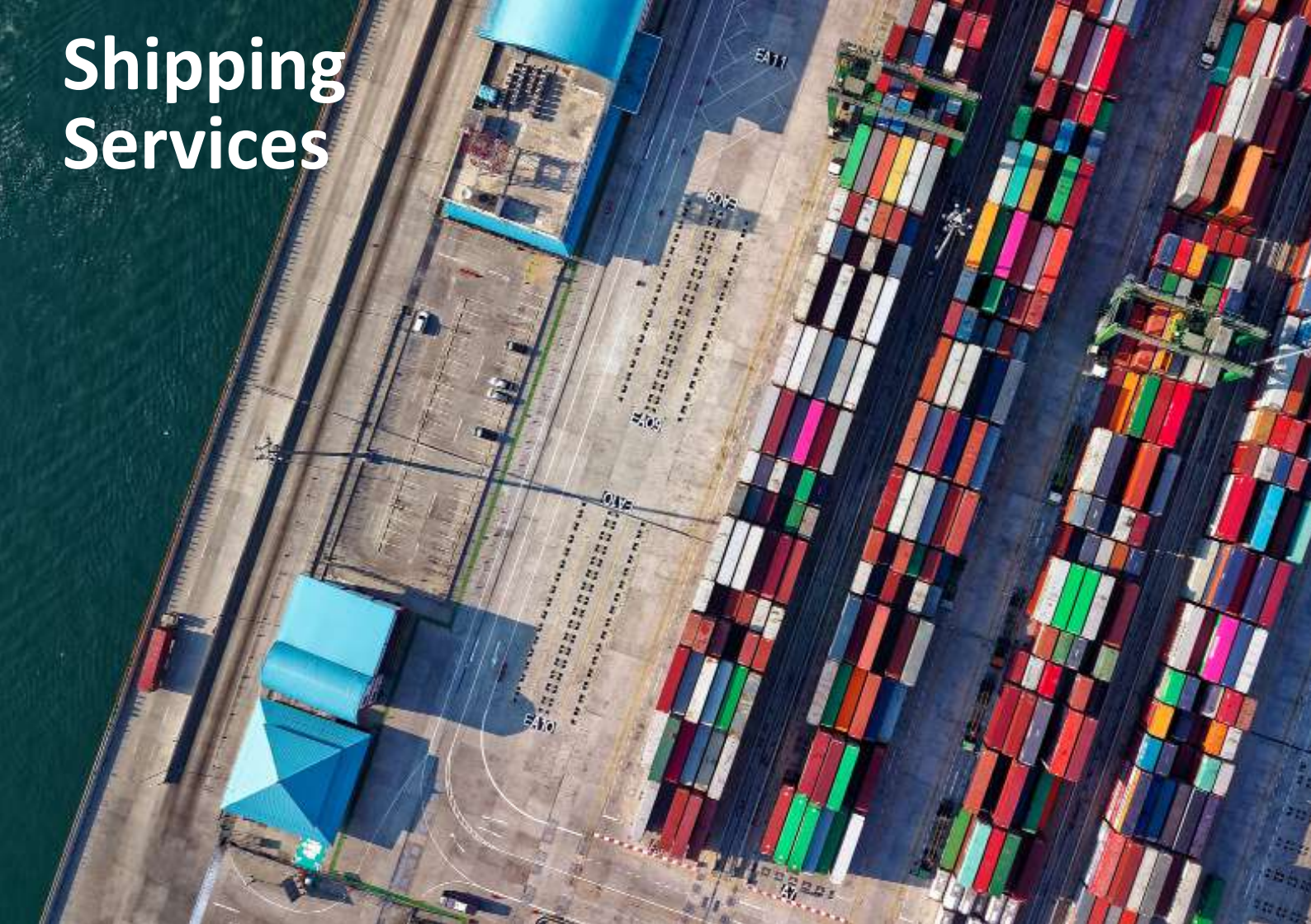
# Caring for Your business

---

Passion is what keeps TZD Global moving ahead when crossing oceans, or reaching far away corners of the globe. Innovation drives the way we develop technology to transport goods faster, more efficiently and in a more sustainable manner. Our network reach, modern equipment and dedicated teams, demonstrate the commitment of TZD Global towards our customers. We are a family company, and our focus remains true to our roots, building and retaining long-term trusted partnerships with customers of all size and scale. We care for our people, our customers and their cargo.



# Shipping Services





# Global Partners

TZD Global offers air/sea freight through its global network TWIG logistics network. Most of our volume is routed through strategic partners with whom we have deep and longstanding relationships. This enables us to secure capacity, control costs and attain high service levels.



# Security

---

Security is of course our number one priority in air/sea freight at our own warehouse and at all the other facilities we use. Pallets are check weighed at origin and destination. Our robust and comprehensive information systems also ensure that security authorities are not confronted with unexpected or non-compliant consignments.



# Competitive Door-to-Door Solution

---

Airfreight is a vital component of many supply chains. But unless managed with skill, airfreight may be more costly than expected and also fail to yield the expected time advantages. TZD Global offers a range of accessible, proactive and time-driven services that put our customers and their cargo first from start to finish.



# Courier Services

---

TZD Global delivers messages, packages and mail and is known for their speed, security, tracking service and specialization.”

Our courier service was developed to offer a faster and more secure alternative to the usual mail service that had been the only delivery service for so long. TZD Global Couriers seemed to be the perfect alternative and despite it being slightly more expensive than normal postage it is beneficial for certain deliveries.

Our Courier services became increasingly popular with the arrival of Internet shopping. Being able to order large and multiple items from online sellers required specialist delivery services that would enable customers to not only receive their items but also enable online sellers to offer things such as next day delivery. Something that is only possible with a courier service.





# Courier Standard Services

---

TZD Global offers guaranteed time-definite and day-definite delivery worldwide based on your shipment's destination. Select any service for more information. Express, Economical & Expedite.

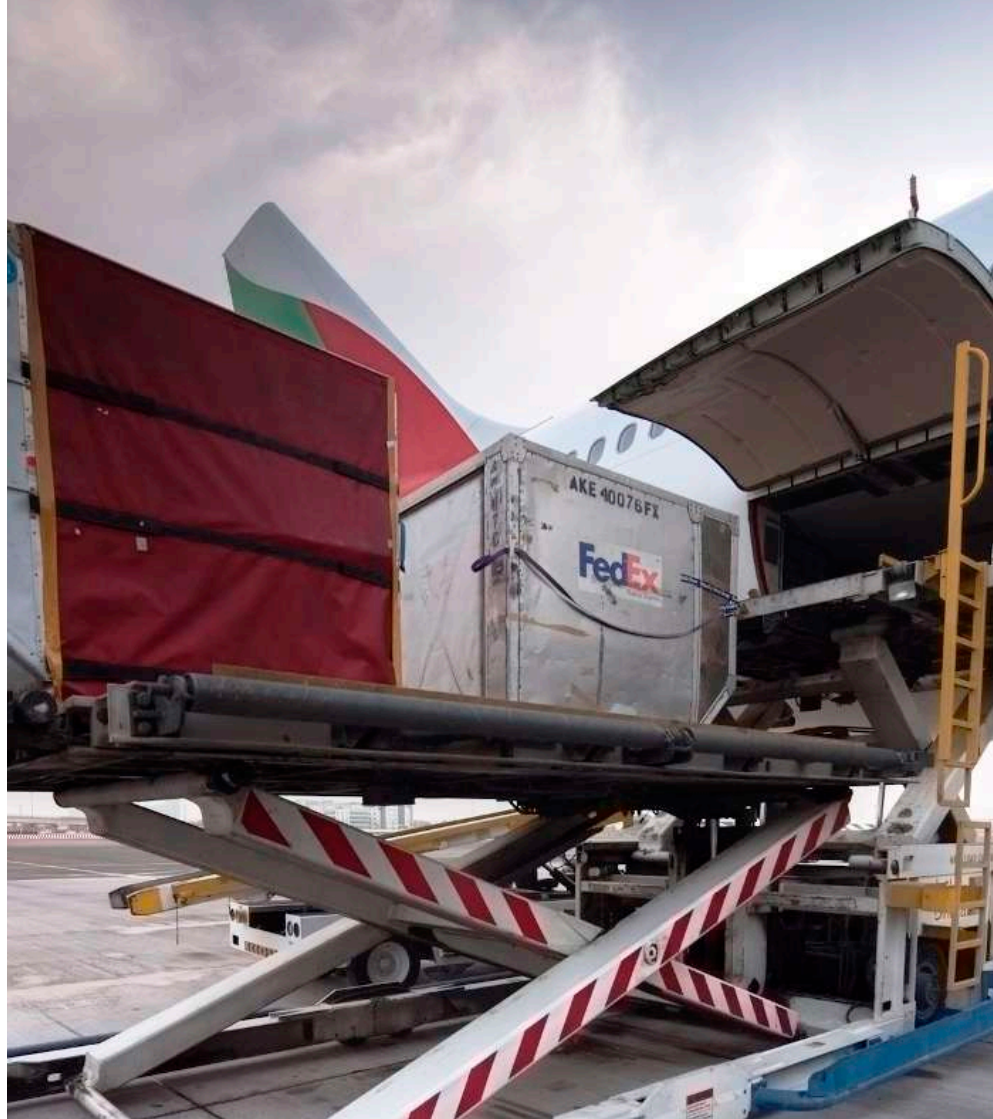
- Delivery of large and heavy items
- Safely and Securely transported
- Signature required delivery for important items
- Worldwide delivery
- Next day delivery
- Fast track delivery
- Ability to track your deliver



# Global Air Freight

---

Airfreight can reduce the total logistics cost for urgent or time-critical logistical challenges. By combining the speed of the air with the cost savings of other modes, backed by smooth and efficient customs and administrative procedures, customers can enjoy the best of both worlds; reducing inventory and improving their own service offer with faster response times at affordable cost.



# Programme Components

Elements	Features
Precedence Air	Using first available dedicated express service. Airport to Airport-to-Airport transit time of 24-48 hours
First-class Air	Your goods move on standard services, with generally a daily uplift. Airport-to-Airport transit of 72-120 hours
Economy Air	This is a consolidation service, operating weekly or more frequently. Airport-to-Airport transit time of 120-168 hours
Charters	For remote locations and goods not suitable for routine flights, TZD Global can arrange charters on a one-off or regular basis for time critical cargoes and special situations such as product launches and humanitarian aid.
Multimodal	We use sea, rail or truck connections to our hubs to offer a range of multimodal options
Additional Services	<ul style="list-style-type: none"> <li>— Flexible and efficient transport to and from air terminals</li> <li>— We offer comprehensive and cost-effective management of customs clearance, bonded operations, regulatory declarations and other requirements</li> <li>— We manage trade and shipping administration including import/export licensing and certificate of origin</li> <li>— In many geographic TZD Global arranges full commercial insurance at advantageous rates.</li> </ul>

# What are the Benefits?

---

- TZD Global offers airfreight services through its WCA network agents
- By exploring your needs with you, we can develop plans to meet your door-to-door transit time requirements at a competitive price
- Our long established carrier relationships ensure capacity availability, high service standards and durable pricing
- Multi-modal options combine air with sea, inland waterway, rail or road to provide comprehensive end-to-end solutions with a single point of contact
- TZD Global brings years of innovation through our market-leading supply chain management solutions expertise to respond to your changing business needs.





# Global Sea Freight

- TZD Global offers airfreight services through its TWIG network agents
- By exploring your needs with you, we can develop plans to meet your door-to-door transit time requirements at a competitive price
- Our long established carrier relationships ensure capacity availability, high service standards and durable pricing
- Multi-modal options combine air with sea, inland waterway, rail or road to provide comprehensive end-to-end solutions with a single point of contact
- TZD Global brings years of innovation through our market-leading supply chain management solutions expertise to respond to your changing business needs.



# Full Container Load (FCL)

---

TZD Global Ocean FCL combines our long expertise in containerized ocean freight with all the services you need to establish a comprehensive door-to-door flow through just a single point of contact. Our carrier relationships and market activity enable us to offer highly competitive rates while our systems, expertise and seamless global networks reduce your administrative burden to a minimum.

**Core carrier program** Long term relationships with carriers responsible for the majority of our global ocean volume mean that we can ensure the availability of space and equipment. We work with carriers whose own growth ambitions are aligned with ours. We actively manage contracts and service levels to ensure our customers receive the best possible, reliable service at competitive rates, supported by our route management, forecasting, allocation and booking specialist teams and systems.

**Visibility & Control** From end-to-end, the status of your shipment is visible through TZDglobal.com. Hence, you always know where your cargo is and when it is expected to arrive.



**20 ft**



**20 ft**

# Programme Components

Elements	Features
Ocean freight	We offer a global ocean freight network, extending to door-to-door services that combine inland transport, document and information management needs
Core carrier programme	Most of our volume is routed through our long established strategic global partners and trade carriers covering the various global carrier alliances
Cost models	Different cost models ranging from short-term market driven rates to fixed and index models are available providing space and a known rate
Capacity	We manage capacity and reliability requirements through sophisticated forecasting, allocation and capacity and route management systems
Special requirements	We handle dangerous goods, temperature controlled requirements, garments on hangers as well as oversized shipments and project cargos.
Additional Services	<ul style="list-style-type: none"><li>— We manage and control the full range of inland transport modes to and from your ports of choice</li><li>— We offer comprehensive, efficient and cost-effective management of customs clearance, bonded operations, regulatory declarations and other requirements</li><li>— We manage trade and shipping administration including import/export licensing and certificate of origin</li><li>— In many geographic TZD Global arranges full commercial insurance at advantageous rates.</li></ul>

# What are the benefits?

---

- TZD Global brings years of professional experience of customer-focused and deep in-house knowledge to finding the most effective solutions to your needs
- Our long-standing relationships with major carrier and our continuous performance management mean we can ensure capacity and service reliability even at times of peak demand
- We use our market scale and global network to keep cost low and market competitive
- Through a range of different pricing models TZD Global offers the best match with your business needs when it comes to rate developments and ease of handling
- Multi-modal options combine sea with air, inland waterway, rail or road to provide comprehensive end-to-end solutions with a single point of contact
- TZD Global brings years of innovation through our market-leading supply chain management solutions expertise to respond to your changing business needs





## Less than Container Load (LCL)

---

Companies in many industries are responding to rapidly changing customer behavior by shortening their product-life-cycles and keeping stock levels low, resulting in growing numbers of small size orders. This in turn leads to escalating transport costs. Our LCL programme brings the potential economies of scale and the associated cost benefits of FCL (Full Container Load) shipments to shippers of LCL cargo.



# Less than Container Load (LCL)

---

## LCL Highlights

- Our unique solution is custom made by our global ocean freight and solution design consultant
- Reduce inventory by reducing order size and ordering more frequently
- Increased flexibility to respond to changing customer demand by postponing your decisions on the final destination and delivery date of shipments
- Optimization of freight spend thanks to competitive end-to-end pricing
- Optional multi-country consolidation programme
- Total cargo visibility based on global cargo management by liners of our choice
- Performance measured and reported based on agreed KPI's
- Competent, local customer service staff at both origin and destination
- Global door-to-door services with reliable lead times



# Less than Container Load (LCL)

---

## **Multi Country Consolidation**

TZD Global is uniquely positioned for offering a complete and competitive LCL product. TZD Global LCL services range from the coordination of single LCL shipments all the way to multicountry consolidation. All LCL cargo is consolidated into FCL loads at one of our hubs and then shipped to destination, thus realizing significant savings in transportation, administration and handling costs and reducing transit times. Transportation can even be made easier by adding value-added services such as to-door trucking and customs brokerage.

## **An excellent track record**

TZD Global has professionals who has 2 decades of experience in the logistics field serving customers, wherever they are in the world, with transportation, documents and customs clearance solutions globally. This has made TZD Global one of the world's best leading providers of freight forwarding and supply chain management services. Many of the world's best-known companies use us as their logistics partner of choice when delivering overseas.



# Less than Container Load (LCL)

---

## **TZD Global is a member of TWIG network group**

TZD Global is part of TWIG network which has more than 160 members from 250 offices in over 85 countries, through this TZD global has a true global network that can handle virtually every origin and destination through more than 5,000 corridors worldwide working with our global co-loading partners.

## **Programme outline & Components**

TZD Global LCL programme uses TWIG global network of offices and supplier together with our extensive experience in handling LCL ocean cargo, to create dependable solutions for companies that need to ship large numbers of small size cargoes reliably and efficiently.

The programme comprises several options that can be combined as needed





# Programme Components

Options	Features
Direct container consolidation	<ul style="list-style-type: none"><li>— Consolidation of cargo, shipped directly from origin to destination</li><li>— Loaded in Liner operated LCL groupage container</li></ul>
Hub <u>programme</u>	<ul style="list-style-type: none"><li>— Consolidation in origin if required</li><li>— Transshipment in hub, de-consolidation and re-consolidation possible</li><li>— Fixed weekly sailing schedule and reliable transit time</li><li>— Loaded with carriers on TZD Global contract</li></ul>
Multi-country consolidation	<ul style="list-style-type: none"><li>— Consolidation of LCL cargo for the same customer from different origins into FCL at the hub, shipped and delivered as CY to final destination</li><li>— Utilizing our agents hub for consolidation</li><li>— Loaded with carriers on TZD Global contract</li></ul>
Additional Services	<ul style="list-style-type: none"><li>— Documentation management</li><li>— Customs clearance services</li><li>— Pick-up, delivery and distribution services</li><li>— Standard shipment visibility</li><li>— Professional cargo handling for transshipment</li><li>— Flexible agents hub in transit</li></ul>

# Multi Modal

---

“Keeping a balance in a fast changing world”

Multimodal solutions offer the opportunity to balance different modes of logistics and transport to optimize factors of time, cost, service and environment. In a fast-moving world, today's ‘best’ solution may not be that of tomorrow. To manage multiple modes effectively requires collaboration, communication and connectivity in all the physical and information flows. Well managed, there are no redundant assets deployed or unnecessary steps taken, but the system retains the flexibility to avoid or manage risk.

Meeting customers' needs

TZD Global solutions are flexible and future proof. With our services, we can time your shipments according to your production schedule, improving inventory flow. With our global network access we guarantee a high level of control over the entire transportation process, ensuring timely coordination between origin and destination.



# Multi Modal

## Simple and easy documentation

Your sea-air shipments move under one through bill of lading, from origin via hub to the final destination, minimizing the complexity of issuing different transportation documents. Furthermore, you can track and trace your shipments online, keeping a full visibility of shipments across ocean, air and road.





# Weighing & Filing Services (SOLAS:VGM)

---

“Know-hows of new SOLAS Regulations that came into force worldwide on 1st July 2016”

Container weights have a serious impact on the stability of vessels, trucks and terminal equipment if they are not appropriately declared. This can pose a threat to the safety of workers in the industry and even endanger lives. Mis-declaration appears to be widespread, when containers were weighed after incidents, the total often came out different than on the cargo manifest. The long struggle with this problem has now resulted in amendments to the safety of Life at Sea (SOLAS) convention (chapter VI regulation 2, to be precise) to ensure that all container weights are declared accurately.





# Weighing & Filing Services (SOLAS:VGM)

The principle of the new SOLAS regulation is simple: as of 1st of July 2016, it has become mandatory for all containers to be weighed before they are loaded on board. The weight of a container can be determined using one of two methods. A container can be weighed after it has been packed, or alternatively all the contents of the container can be weighed and the weights can be added to the container's tare weight. Estimating the weight, in whatever way will not be permissible. Most parties that are active in the containerized supply chain have been impacted in some way by this new regulation. Vessel operators and terminal operators are required to use verified container weights in stowage plans. In order for them to receive the information in a timely manner, shippers have to share the verified weight with the booking agent and/or forwarder. This obviously requires new agreements about procedures, as well as modifications to existing IT systems.



# Weighing & Filing Services (SOLAS:VGM)

---

The shipper (or a third party under the shipper's responsibility) is required to weigh the packed container or all of its contents, depending on the selected method. The weighing equipment that is used must meet national certification and calibration requirements. The SOLAS amendments demand that the weight verification must be 'signed'; a specific person must be named and identified as having verified the accuracy of the weight calculation on behalf of the shipper. A carrier may rely on this signed weight verification as being accurate.

The verified gross weight of a container must be declared in a signed shipping document. This can be part of the instructions to the shipping company or a separate document, like a declaration including a weight certificate. In either case, the document should clearly state that the gross weight provided is the 'verified gross mass'. Carriers have to provide shippers with the cut-off times within which the carrier must receive the required container weight verification from the shipper for ship stowage planning. These cut-off times may vary by carrier, may vary depending on the operational procedures or requirements of different terminal operators and may vary from port-to-port. Containers without a verified gross mass



# Project Logistics

---

“Benefit from our extensive local experience on-site and the reliability of our global network”

## People on the ground

Our local Project Cargo experts are present in key centers around the world is unmatched among global logistics companies. Our dedicated project cargo teams plan and coordinate the entire logistics – whether it relates to a manufacturing plant, ship building facility, or oil rig supplies.

## Proven track record

We routinely handle Project Cargo within the oil & gas, construction, energy, maritime, mining and heavy machinery industries which also includes engines for maritime and shore side use and terminal equipment. We have the ability to handle your complex transport logistics, whether it is cargo shipped as Break Bulk (BB), Heavy Lift (HL) or Out of Gauge (OOG)



# Project Logistics

---

## HSE & Compliance

Within TZD Global we take a consistent and systematic approach to Health & Safety management within our operations, thus giving customers the confidence to choose our services. TZD Global has an established Health & Safety Team comprising representation with direct accountability to the Leadership team. This affords timely and effective reporting and management support for HSE initiatives. TZD Global is ISO 9001-2015 certified.

Compliance directs and guides the way we do business across the Board. We have detailed written policies in order to comply with guideline on anti-corruption – which include Employee Code of Conduct, Anti-Corruption, Supplier Code of Conduct, Vendor Due Diligence, Questionnaire, Competition, Trade Compliance, Gift & Entertainment and Currency / Banking restrictions.

For further information on TZD Global project logistics





# Bulk cargo

---

TZD Global provides Bulk carriers services. Bulk carriers are a type of ship which transports cargoes in bulk quantities. The cargo transported in such ships is loose cargo i.e. without any specific packaging to it and generally contains items like food grains, ores and coals and even cement. Since their inception towards the mid-19th century, bulk vessels have been revolutionized and streamlined in order to facilitate greater ease for their owners and operators, presently. In addition to carrying dry cargo like the ones specified above, a bulker is also engaged at times to carry liquefied cargoes. The liquefied cargo carried by the bulk ship includes oil, petrol and various other liquid chemical substances.



# Bulk Cargo

---

In terms of capacities, bulk vessels can carry a maximum cargo of about 4, 00,000 DWT. The vessels are further sub-divided into major classes based on their cargo carrying capacitance and the important marine channels through which they can easily pass. The various classes of bulk cargo vessels in the order of cargo capacitance can be elaborated as under:

- Handy
- Supramax
- Panamax
- Cape size
- VLOC
- ULOC
- Chinamax /valemax



# Break Bulk

---

## What is Breakbulk Shipping?

Most shippers are familiar with the more common methods of moving cargo – such as container shipping and air freight forwarding – but what if a piece of cargo is too big to fit in a container or too heavy for a plane? What options does a shipper of oversized cargo have? The answer can be found in breakbulk shipping.

## Breakbulk Explained

Breakbulk cargo is defined as general cargo or goods that do not fit in or utilize standard shipping containers or cargo bins. Breakbulk is also different from bulk shipping, which is used for cargo such as petroleum products or grain. Instead, breakbulk cargo is transported individually, oftentimes on a skid or pallet or in a crate.

Examples of breakbulk cargo include construction equipment, manufacturing materials, oversized vehicles, boats, cranes, turbine blades, ship propellers, generators, large engines and more.





# Break Bulk

## Benefits of Breakbulk Shipping

The main benefit of shipping in this manner is the ability to move oversized, over-weight items that wouldn't otherwise fit into a container or cargo bin. Simply getting these large items from point A to point B via such a service is a big plus for many shippers.

But there are other benefits, too. In some cases, breakbulk can be an affordable way to ship such large cargo — since the item will not have to be dismantled to ship. This same benefit applies in terms of speed. When you reduce the time spent in deconstruction and re-construction, the item will be ready for dispatch upon arrival much more quickly.

## Drawbacks of Breakbulk Shipping

When you only look at the benefits, you may wonder why breakbulk cargo isn't used more often. The reason being is that it can be more expensive. Large cargo often takes up more space in the ship or cargo hold than items that are packaged neatly in uniform, stackable containers, which results in higher shipping costs for breakbulk items.





# Cargo Insurance

---

“Even in the safest hands, accidents happen. We give you access to A-rated cargo insurance, for greater peace of mind”

Transportation carriers are often responsible only for their legal liability for damage caused to your cargo, which may not be equal to the full value of your cargo and many cases, such as acts of God, may not be liable for the damage for the loss or damage at all. Even in the case your cargo was not damaged and discharged successfully at your destination, you may still need to pay for the loss of others under the “General Average” concept.

With TZD Global’s cargo insurance, our customers know their goods are in the safest hands. TZD Global has offered marine cargo insurance since from the beginning and has a proven track record with over 1000 bookings. Based on international standards and tailored extension clauses TZD Global offers you the opportunity to fully secure your cargo during transportation. We are able to offer marine cargo insurance on almost all types of commodities including bulk interests and hazardous cargo.



# Cargo Insurance

TZD Global has teamed up with a leading global insurance broker and internationally acclaimed and financially strong A-rated insurance companies. In addition to superior coverage, this will gain you access to a global network of insurance expertise at a competitive price. All claims handling is outsourced to professional claims handling agencies with global presence should you need a surveyor to inspect your container.

- Institute war clauses
- Institute frozen food clauses
- Institute frozen meat clauses
- Institute classification clauses
- Institute replacement clause
- Institute cyber-attack exclusion clause
- Institute radioactive contamination, Chemical, Biological, ochemical and Electromagnetic Weapons Exclusion Clause



# Cargo Insurance

---

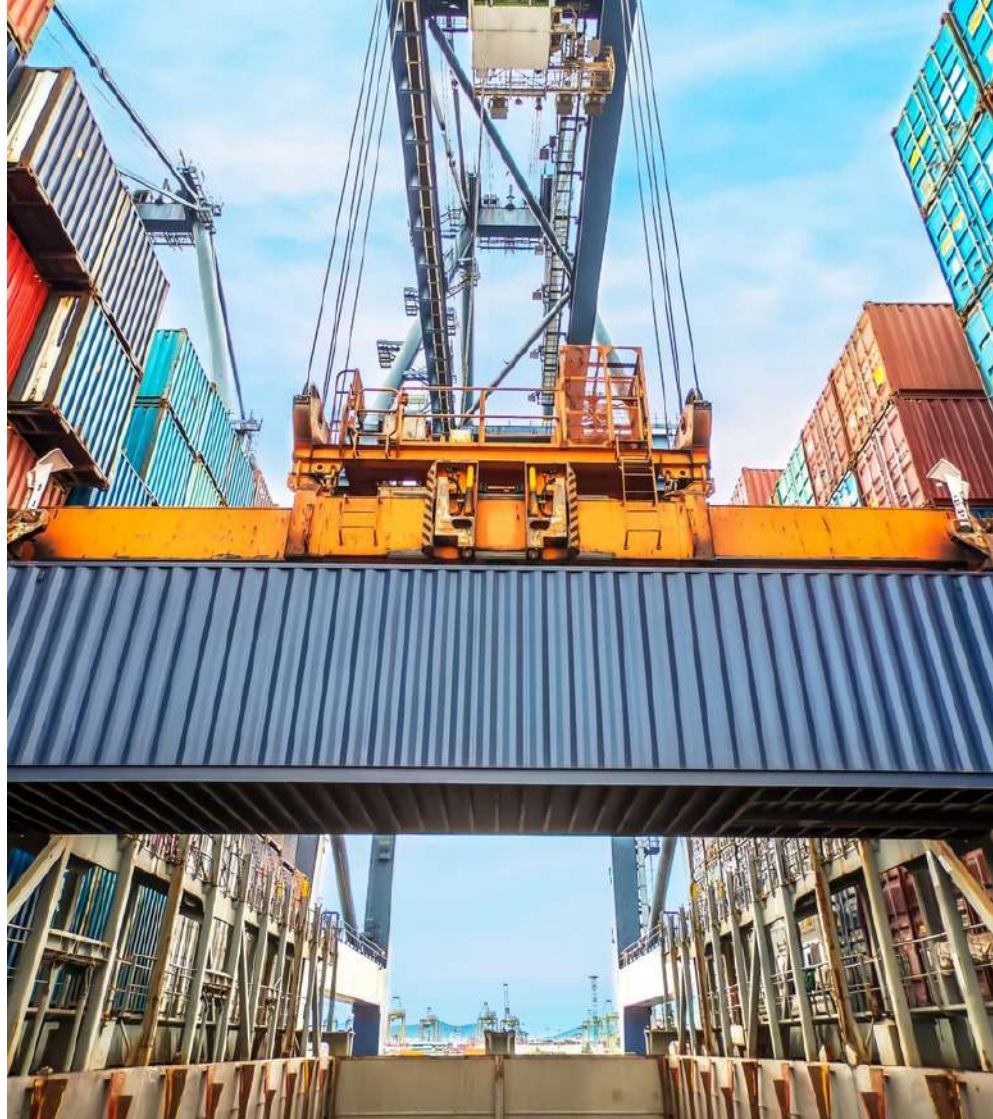
## Our services include

- Port-to-port or door-to-door cover
  - Integrated ordering with the transport booking
  - Global coverage according to international standards
  - Fast and professional global claim handling
  - Broadest “All Risks” coverage by using “A” clauses (ICC A)
  - Coverage for war, terrorism, piracy and Acts of God
- included

## Why TZD Global

- Increased convenience (no lead time – daily quotations)
- Reduced costs (market leading price to-cover ratio)
- Reduced risk (extended all risks clauses)
- Increased security (same coverage worldwide)
- Simplified claims handling (one point of contact – globally)

For further information on TZD Global’s cargo insurance, please contact the local office.



# Customs Brokerage

---

At TZD Global, we understand the necessity of smooth customs clearance for you and your business. Our customs clearance experts understand both the local rules and regulations and the challenges of global business. We use this knowledge to tailor individual solutions that can help you make well-informed decisions, reduce lead time, optimize cash flow and keep taxes to appropriate. In short, save costs.

For speedy custom clearance of everyday shipments, TZD Global offers personalized solutions to provide uniform, consistent & compliant trade activities, supporting your supply chain by avoiding delays, fines and penalties.

Our services include

- Full customs clearance
- Bonded warehousing
- Bonded transit movements
- Commodity classification
- Aggregated declarations
- Classification and validation investigation





# Customs Brokerage

---

- Regulatory reporting
- Complex entry preparation
- IPR/Drawback strategy
- Bonded transfers and transshipments

For further information on TZD Global's cargo insurance, please contact the local office.

## **Customs inland transportation services**

TZD Global logistics professionals can offer you a multitude of services solutions to meet all your inland transportation needs. By rail, barge or road, our flexible inland transportation services cover both FCL (Full container load) and LCL (less than full container load) and help ensure your products are collected and delivered to the right place, at the right time.

## **Our extensive inland transportation service cover**

- Multiple modes of transport
- An extensive network of transport providers
- Constant monitoring and quality assurance
- Timely pick-up and delivery
- Time-saving and cost-efficient single point of contact



# Customs Brokerage

---

## International trade document management

Our specialist ensure your shipments are accompanied by the correct documentation, correctly completed.

## Removing the administrative burden

Our team of logistics specialists are experienced in managing all the documentation required to do business internationally. Our experts make sure you have the right trade documentation, authenticated by the right authorities and at the right time for you to concentrate on keeping your business running smoothly.

Our expertise covers all international trade documents including

- Preference certificates
- Certificates for time-sensitive cargo
- Certificate of origin
- Import and export licenses assistance



# Warehousing & Distribution

---

Through our extensive network of dedicated and shared warehousing and distribution operations, we enable you to react to rapid changes in the market place while minimizing your investment risks and operational costs. Our supply chain integration services allow you to react to rapid changes in the market place while minimizing your investment risks and operational costs.

## Understanding your business

A key element in our philosophy is to truly understand your business and logistics needs. This way, we can provide you with service solutions that will help grow your business.

## Warehousing

Our strategic warehousing locations combined with best in class design tools, processes and systems ensure cost-efficient distribution solutions.



# Warehousing & Distribution

---

## Warehousing services

- Inventory management and control
- Order processing, inbound and outbound
- Bar-coding, re-packing, labeling and quality control
- Store management
- Vendor/carrier performance
- Flow distribution management
- Static and dynamic replenishment
- Loading services
- Kitting and value added services
- Quality assurance and inspection

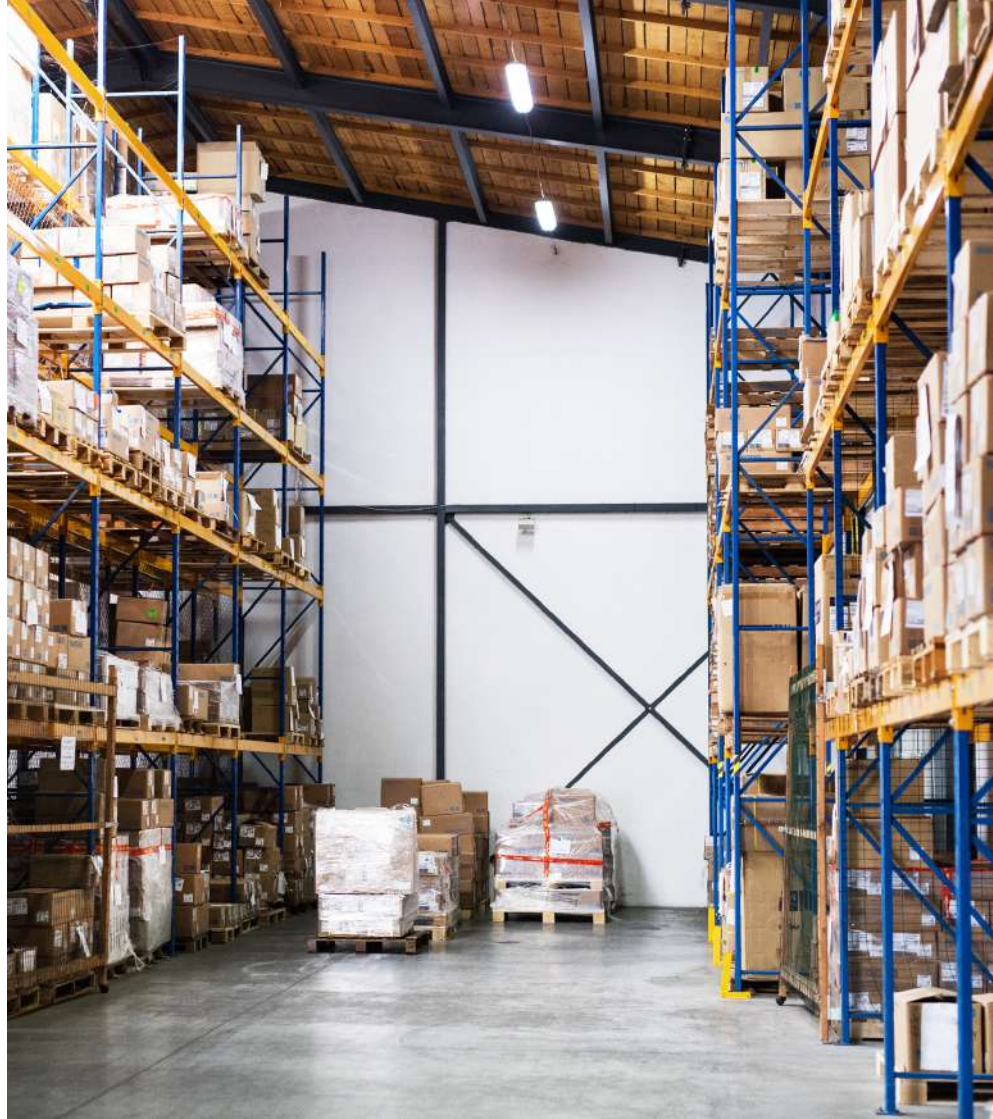
## Distribution

Our distribution solutions ensure your products arrive in the right place, at the right time and at the right price.

## Distribution services

- Order fulfilment, pick and pack by order

Retail store distribution





# Warehousing & Distribution

---

- Retail store distribution
- Replenishment and fulfilment programs
- Inventory control
- Return management and reverse logistics programs
- Special order handling, refurbishment and kitting
- High sensitivity and responsiveness to your service requirements

For further information on TZD Global's cargo insurance, please contact the local office.

## **Crossdocking and trans-loading**

Strategic international warehousing can make or break your success. Our integrated supply chain solutions optimize inventory levels and can reduce logistics costs.

At TZD Global's trainload and cross-dock facilities, cargo is transferred from (ocean) containers directly into outbound trailers and consolidated with other freight to final customer with little or no storage in between. This especially benefits where a distribution center is situated far from port of entry and or far from regional or final destination, reducing average inland transport costs significantly.



# Warehousing & Distribution

---

## Main advantages include

- Eliminates the need for a central DC at port of entry
- Postponement of final allocation of goods until the PO/container reaches port of entry
- Reduces average inland transport costs
- Reduces number of receiving docks at your DC
- More efficient scheduling of labor at DC

## TZD Global services include

- Container drayage from port to cross-dock facility
- Multiple container arrivals same day for de-vanning
- Split of PO/SKU based on your distribution allocation
- Automatic sorting and straight in-out concept
- Dispatch of trailers by road to inland DC
- Domestic advance shipment notification

## Re-packing, labelling & kitting

Few end-users have the same requirements, especially in an Omni-channel world. We can help our customers tailor their offer so that the recipient has the least possible effort to get the goods onto the market or onto the production line.



# Warehousing & Distribution

---

## Re-packing

Our repacking services are supported by experts in both structural and visual design, so we can retain packaging or improve packaging functionality while meeting user requirements whether it be for 'shelf appeal' or for ease of handling. We focus on reducing the time and money involved in developing display packages so that you can get from concept to a prime position on the retail floor faster, cheaper, and as part of a planned logistics process rather than a last-minute add-on.

## Labelling

Labelling is also vital, both at retail and for tracking, tracing and visibility through the supply chain. We can supply and develop cost-effective barcode and RFID solutions, tailored to customer requirements but fully integrated both with our own warehouse and other systems and those of your customers. Our efficient processes guarantee quality through extensive code verification processes, while reducing your costs in label stock management, equipment and technical support.



# Warehousing & Distribution

---

## Kitting

Our kitting services allow bundling of components, tools and supplies into packages to support production or maintenance activities at the point of use. A production line position or a maintenance operative, receives exactly the selection of goods required to perform the job, often using innovative solutions to ensure that the kit is obvious and practical in use. In turn this helps optimize inventory management, using different models for high usage, low-use but critical parts and of course many combinations where these have to come together. Reductions in purchase orders (one kit rather than 15 parts), lower stock levels and lower inventory costs should all result.





# Integrated Supply Chain Management

---

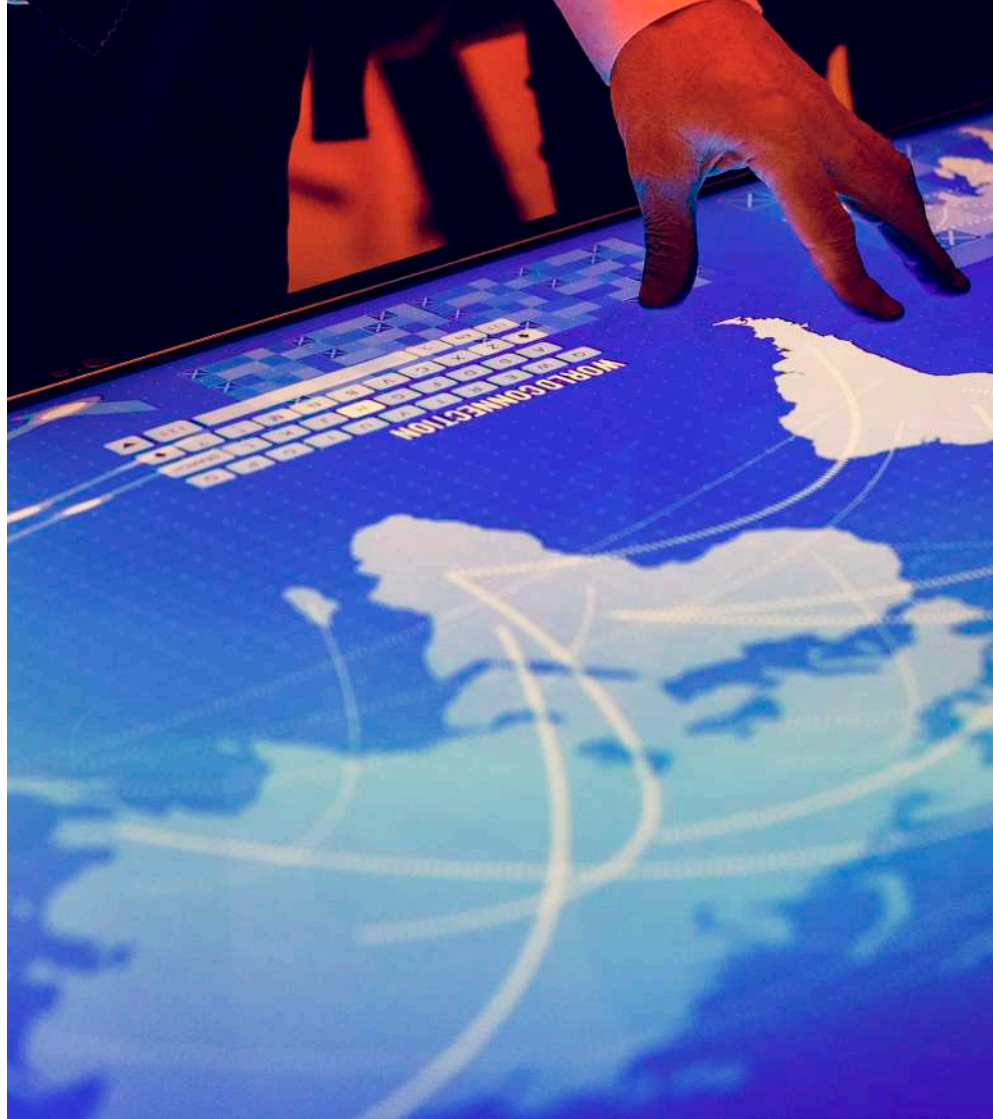
The growing complexity of global supply chains can make it difficult to get a clear overview of your logistics management. Having said, we have developed an effective and time-saving answer to the problem. We have created an integrated toolbox, with all the elements you need to help you maximize the efficiency and reduce the time and money spent on supply chain management. Across all time zones, and around the clock.

## **Safely secured**

In a nutshell, TZD Global is an integrated organization that comprises Procurement, Shipping, Reporting, Document management, communication and optional Track and trace. You can reach our employees to get the data, generate documentation and required reports. You can manage your entire supply chain easily and conveniently through our monthly reports.

## **Import & Export Flows**

Our solutions provide visibility, consistency and optimization of the flow of products, documentation and information throughout your supply chain. You benefit from better planning and efficiency.



# Integrated Supply Chain Management

The right combination of global experience and local knowledge

Managing your international import and export flows is at the heart of our business. We are responsible for the daily operations of some of the largest companies; meaning complex flows of goods, information, and financials to and from all parts of the world. With dedicated employees, we ensure consistently high quality service delivery and solutions and are proud to have one of the highest customer retention rates in the industry.

TZD Global solutions

Our solutions provide visibility, reliability and consistency of product, documentation and information flows and therefore, improves your inbound planning and efficiency. Visibility and effective control of origin activities such as the timing of export shipments, choice of carrier and equipment and vendor compliance with your requirements are important in order to optimize inbound flows. This helps you to ensure that your products reach their end destination in a timely manner and achieve cost-efficiency in your supply chain.



# Integrated Supply Chain Management

## Our services includes

- Vendor management
- Carrier management
- Purchase order management
- Document management
- Import and export coordination
- Invoice management

## Key benefits

- Optimization of shipping modes, transport costs and inbound flows through coordination of multiple orders and vendors and control of export shipment timing
- Consistency in documentation and information regardless of origin, carrier and vendor, reducing administration and risk of critical delays at destination
- Improved visibility through early data capture and validation of cargo and information details from vendors, leading to improved decision-making and planning.
- Faster and more accurate document process checking, validation, and pouching



# Integrated Supply Chain Management

## Communication & Exceptions

In today's competitive environment, communication and information sharing are key for the optimization of your supply chain. Especially for global operations, the timely identification, communication and resolution of exceptions are vitally important. You can make the C&E function, simply and easily, through our reports. Which facilitates direct communication between our clients and us.

### Continual improvement

- Identifying exceptions in your supply chain process
- Enabling fast resolution of exceptions using our reports
- Capturing exceptions and resolutions for future reference
- Statistics to analyse and formulate decisions through our reports

## Demurrage and Detention management

Containers that are not being picked up or returned on time can lead to significant additional demurrage and detention charges. TZD Global destination management solution provides advanced capabilities to help visualize, control and coordinate inbound flows and minimize expensive and unplanned demurrage and detention bills.





# Integrated Supply Chain Management

## Reducing demurrage and detention charges

Cutting demurrage and/or detention charges and related fees can significantly reduce overall inbound logistics costs. Matching carrier contracts with the actual container status needs a lot of manual checking, often complicated by combining multiple charges invoiced months after the event. These charges can be prevented with better quality data and early tactical decisions. But how can the correct container data from a variety of sources be linked with carrier contracts, to provide integrated visibility to the whole process?

### Our solutions

- Real-time overview of container status and spend
- Simple planning
- Increase performance through better visibility
- Improved control of carrier billing

### Key benefits

- Early identification of potential costs
- Better cost control
- Optimize charges
- Reduce administrative
- ☑ Reduce cost through pro-active alerts to avoid unnecessary



# Production Logistics

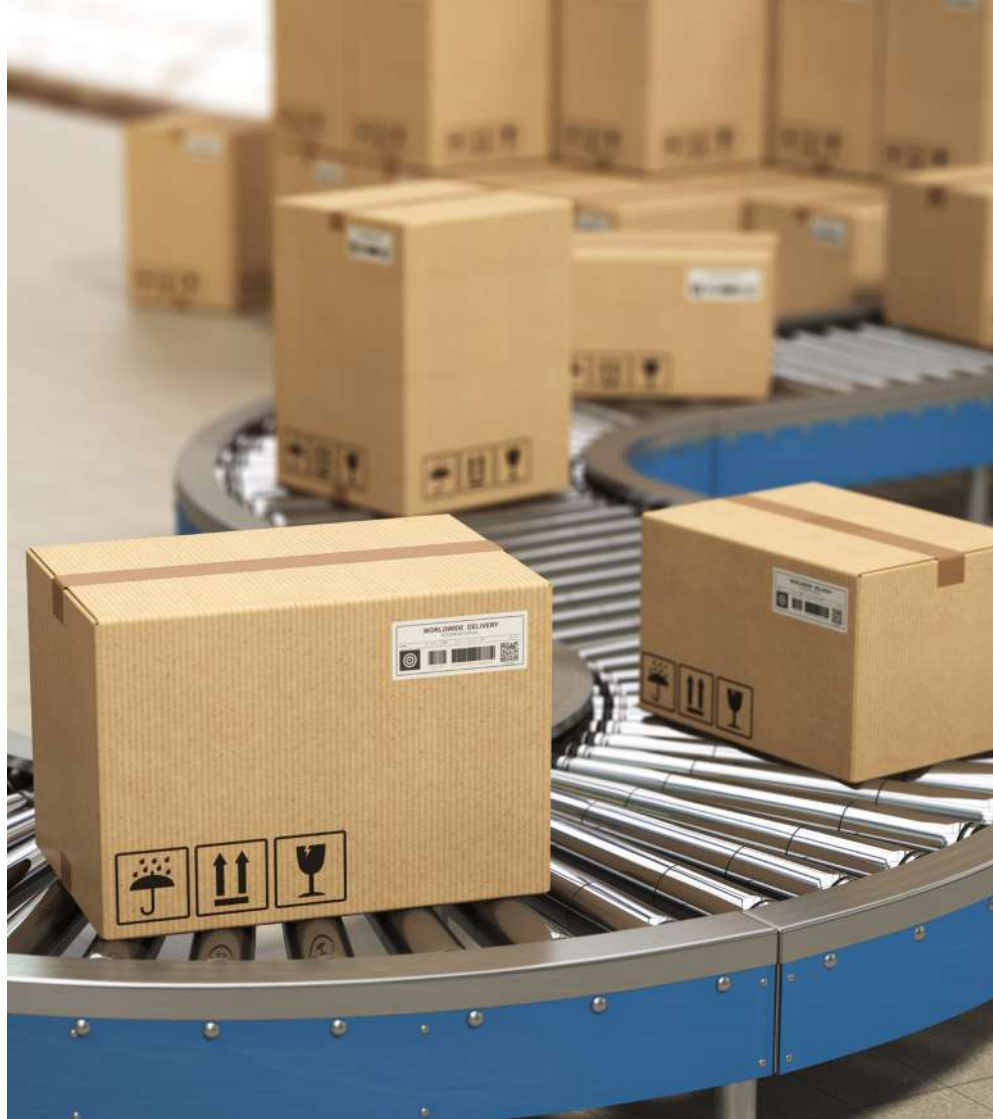
From procurement to manufacturing operations, TZD Global production logistics services can reduce costs and streamline your processes. TZD Global is a frontrunner in the logistics industry.

We have the experience and expertise to optimize your supply chain from the procurement stage to the actual manufacturing operations.

Whether you need greater control and visibility of your production supply, or you want to optimize your sequenced line side deliveries, our procurement and manufacturing logistics solutions can help.

TZD Global Production Logistics fills the gap between your suppliers' operations and your company's manufacturing sites. We will handle consolidating supplier materials close to your supply points using our own — or your preferred — expert international transportation network. You'll save in logistics costs because we reduce safety stock, cycle times, and excess inventory. We make your suppliers feel as though they're right next door.

Our Production Logistics covers all activities connected to your supply of manufacturing operations – from kitting and subassembly, to JIT and JIS delivery. We focus on keeping your supply chain lean – providing just the right amount of supplies for on-time manufacture. Using the latest techniques and technology, we manage all aspects of supply for your manufacturing operations.



# Production Logistics

---

## Our Production Logistics Services:

- Material consolidation at origin
- Order management
- Inbound transportation
- VMI services
- Supplier Park Solutions
- Line-side feeding
- Order sequencing
- Quality assurance
- Kitting and pre-production preparation
- Un-packaging/packaging services

## Benefits

- Reduced Logistics Costs: Avoid rush shipments and low/surplus inventory
- Streamlined Procurement: Get control and transparency with a sequenced, faster flow of inbound goods
- Real-time Data: See real-time inventory level to help make smart reordering decisio
- Cut Distribution Cost: Our Value-added and Quality Control/Assurance services allow you to reduce the risk of shipping unsuitable stock.
- Supervise Outsourced Production: Manage your production and flow of goods with JIT deliveries



# Production Logistics

---

## Industry Solutions

As one of the leading providers of logistics solutions across the globe, TZD Global has an immense portfolio of transport and contract logistics solutions that spans multiple industries. As such, we are experts in identifying the challenges specific to your industry. We can customize solutions to help you throughout all stages of your supply chain.





# Our Industry-Specific competence

---

## **Automotive Logistics Solutions**

Our worldwide network for procurement, distribution and aftermarket logistics ensures your components and vehicles reach their destination. We offer a range of storage services and transport modes, including road, rail, ocean, or air freight. We also provide eco-friendly transport solutions, consulting services, and 3PL/4PL concepts.

TZD Global is uniquely positioned to offer services that include transportation and distribution, consolidation and deconsolidation, along with supply chain management solutions for every market around the globe.



# Our Industry-Specific competence

---

## Our Industry Know-how

For the Automotive industry, TZD Global provides global expertise in our customers' supply chain challenges including:

- Automotive supplier park operations that include KANBAN inventory replenishment schemes and deliveries to line side
- Customized, cost-effective, integrated, and intermodal logistics solutions for components, spare parts, and finished vehicle shipments along the supply chain.
- A worldwide network for production logistics, distribution, CKD and SKD, and finished vehicles logistics.
- Subassembly of sophisticated components, with production control and quality assurance systems to keep production running.
- Pre-delivery inspection centers for storage and vehicle repair.
- Spare-parts warehousing services offering the full spectrum of aftermarket requirements.
- International resource pool to assist start-ups anywhere in the world.



## Our Industry-Specific competence

No matter where in the world your shipments need to go, they will reach their destination quickly and reliably. And with our policy of continuous improvement, you can be sure to stay ahead of your competition. Whether you're entering a new market, planning a new production facility, or simply need a logistics partner to optimise your supply chain, our customised solutions can meet your exact requirements.





# Our Industry-Specific competence

---

## **Beverage Logistics Solutions**

We share your passion for fine beverages. Which is why we offer temperature-controlled storage or delivery, secure rack and bulk storage, case/bottle picking, tracking and tracing, and delivery of samples or small orders? We also make sure you never have to worry about customs documents, certificates, and labeling.

At TZD Global, we understand the complexities of the beverage industry. In fact, we have been an expert logistics partner for the wine and beverage industry. Our specialized teams across the globe are well-versed in the development of customized logistics solutions for all types of beverages, including beer, wine, juices, liquor, and more.

We provide global, door-to-door import and export services covering all modes of transportation, from ship and train to truck and airplane. Our temperature-controlled storage and delivery in Flexi-bags or ISO tank containers protect the high quality of your liquid freight, while our extensive transportation network and quality services ensure you cargo





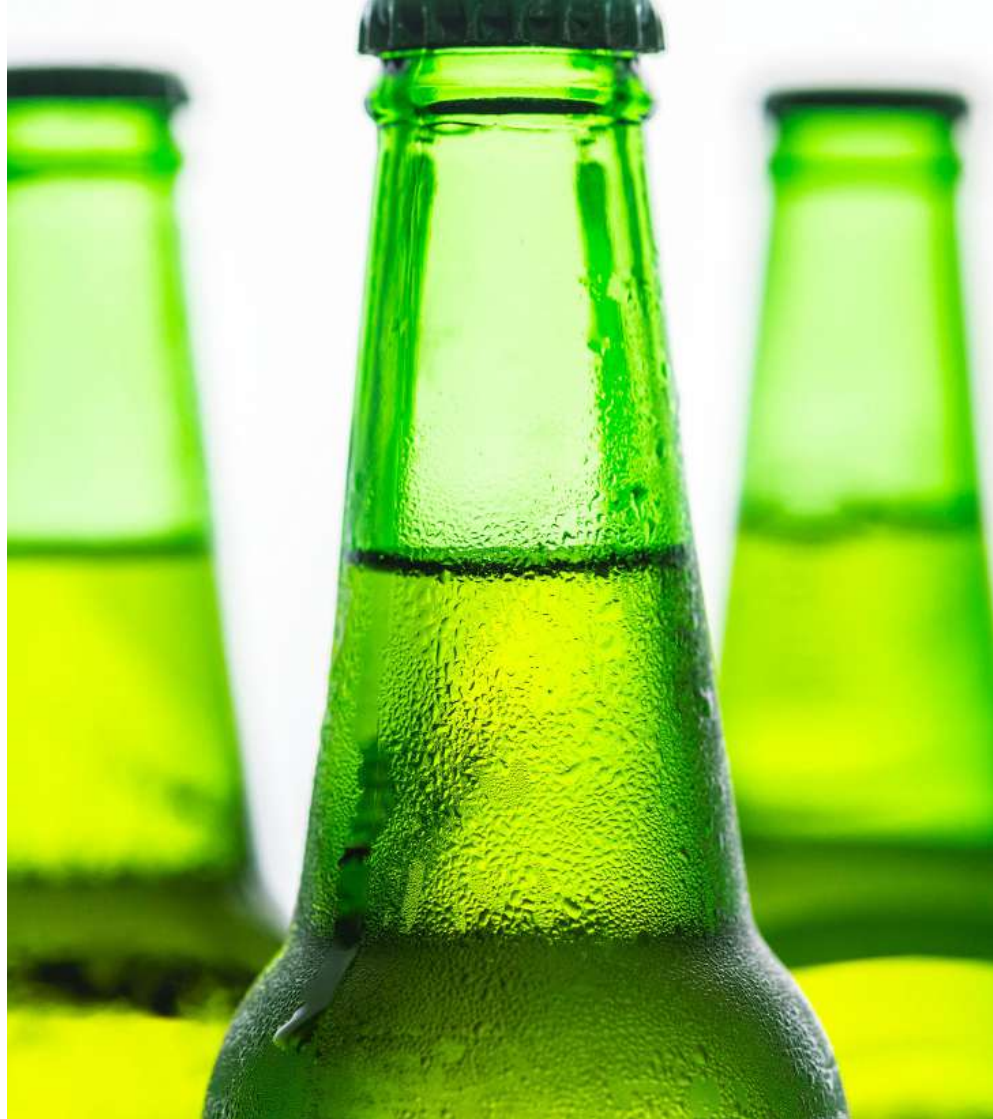
# Our Industry-Specific competence

---

## **Beverage Logistics Solutions**

Our services also include secure rack and bulk storage, case/ bottle picking, tracking and tracing, and delivery of samples or small orders. Given we're industry toppers in beverage logistics, we are familiarized with specific import and export conditions and manage formalities such as customs documents, certificates, and labeling for you.

So if you're looking for an experienced, reliable partner for your beverage transportation and logistics, we'd be happy to help.



# Our Industry-Specific competence

---

## Consumer Logistics Solutions

TZD Global has an in-depth understanding of the consumer industry and offers innovative and responsive logistics solutions. Our numerous consumer industry partners do trust us to optimize the supply chains of their business-to-consumer organizations. We work closely with each of our consumer customers to develop customized solutions.

Furthermore, our global network and strong local presence in countries means that your supply chain is handled reliably and consistent in all countries. We link our four modes of transport to enhance the speed and costs of your deliveries. Our value-added services and warehousing products create true end-to-end solutions that cover the full scale of your supply chain.

TZD Global also offers a variety of supplementary service. From customs clearance, co-packing, fulfillment, production supply, projects shipments, fairs and exhibitions services to eco-friendly transport, we guarantee your success, no matter the area of the consumer market you are focused in.



# Our Industry-Specific competence

---

## Electronics Logistics Solutions

As globalization increases, the electronics industry faces greater time and cost pressures. At TZD Global we respect and understand these pressures. Our customized solutions have been designed to optimize production processes and reduce your business expenses. With multiparty platforms, we improve planning and collaboration within your supply chain to accelerate the flow of materials and finished products.

### Electronics Logistics and Supply Chain Management

Some of the largest and fastest growing technology companies use TZD Global to manage their global supply chains. These companies have developed strategies that entail sourcing from international locations, quick entry into new international markets, and the need to centrally optimize their supply chains. This requires a logistics provider that can develop end-to-end solutions with global coverage and complete visibility from point of order to delivery. With programs like automated customs clearance, contract supply chain services, among others, we believe TZD Global is uniquely positioned to assist our clients in entering new markets and taking advantage of global sourcing opportunities.



# Our Industry-Specific competence

---

## Fashion & Retail Logistics Solutions

Speed, flexibility, and efficiency are the key in the retail industry. That's why numerous retailers across the globe trust TZD Global for their fashion and retail supply chain management solutions.

When high demand for a product creates a rush order, TZD Global global network expedites goods from anywhere in the world, directly to the customer. We work with you to develop a flexible supply chain management system that enables you to respond to new market requirements, such as increased demand or product launches.

As an integrated logistics services provider TZD Global operates and shapes the transportation network of the future, including Land Transport as well as Air Freight, Ocean Freight and Contract Logistics. We ensure reliable, on-schedule distribution to retailers or end consumers. Plus, our transparent and traceable stock levels and delivery routes allow you to keep track of your freight wherever in the world it goes.





# Our Industry-Specific competence

## Healthcare & Pharma Logistics Solutions

The reliable delivery of healthcare products can be lifesaving. Which is why we develop supply chain solutions with you to ensure that time- and temperature-sensitive products reach their destination safely? We ensure the integrity of sensitive goods through special handling and monitoring services.

Companies in the healthcare sector are confronted with a constantly changing environment. With our innovative and integrated solutions, we can react flexibly to all requirements from pharmaceutical and biotech companies, as well as medical device manufacturers.

Damaged products and medicines that have not been maintained within required temperature ranges can quickly cause life-threatening situations. Reliability is therefore crucial in transporting healthcare products. The TZD Global supply chain solution ensures that time and temperature sensitive products reach their destination safely and securely. We safeguard the integrity of your product with special handling and monitoring, including complete traceability of shipments, closed cold chain solutions for biological drugs and compliance with all legal regulations.



# Our Industry-Specific competence

---

## Industrial Logistics Solutions

Our services cover a wide range of sub-industries along the industrial value chain, ranging from transport solutions for raw materials to spare parts logistics for engine manufacturers. Using our global transportation and expertise in contract logistics, we can optimize your supply chain from end-to-end. Based on our industry know-how and proven best practices, we create lean, stable, and safe processes. Our goal is to provide the support you need to achieve your goals and to gain competitive advantage within your industry sector.

While we deliver a tailored package of services to support every aspect of your supply chain, you can take the lead in your core competence. Together, we will achieve maximum efficiency, giving you a consistent competitive advantage. By collaborating with manufacturers, suppliers, and their customers, we bring a comprehensive logistics solution to the table, ensuring your long-term success in an ever-changing industry.



# Our Industry-Specific competence

---

## Industrial Logistics Solutions...

### Marine Parts

Our global logistics system can tackle complex transport assignments in precise time-frames. We find the fastest route for you to any port, from the factory gate directly to your vessel. Our services include order processing, procurement, inventory and project management, bidding and flexible shipping.

### Maritime Logistics Solutions

International shipping operates on a tight schedule. To operate economically, ships must stay on the move. This means that those in the marine parts industry must ensure their supply chains run efficiently.

At TZD Global, we offer customized solutions to everyone in the marine parts industry, including:

- Ship owners
- Ship management companies
- Shipyards to offshore operators
- Tow and barge operators
- Manufacturers
- Suppliers



# Our Industry-Specific competence

---

## Industrial Logistics Solutions...

Our specially-trained consultants are well-versed in finding the fastest routes to any port, all while using the most suitable transport mode for your freight.

Additionally, our global network of logistics warehouses is at your disposal. We put your storage close to ports and to major spare parts suppliers around the world.

Our services cover all stages of your supply chain, from order processing, procurement, and inventory/project management to bidding and shipping. We believe in transparency, meaning you can count on clear pricing and lead-time guarantees. Plus, our focus on innovation means the latest IT solutions, such as online tracking, are always available to you, no matter where your freight is shipping.





# Our Industry-Specific competence

---

## Perishables & Reefers Logistics Solutions

Whether you need to transport your perishables by land, rail, sea, or air, TZD Global has a specialized logistics solution for your business.

### Managing and Shipping Your Perishables

Whether you need to transport your perishables by land, rail, sea, or air, TZD Global has a specialized logistics solution to meet your needs. Your sensitive goods will arrive at their destination as fresh as they were when they started their journey.

Thanks to our global network, TZD Global can respond to your individual requirements for shipping perishable items, such as meat, produce, poultry, seafood, and dairy products. Our flexible transportation options – by land, ocean, air, and rail, provide optimized door-to-door solutions to fit your product's needs, your budget, and your schedule.

With our innovative packing solutions, we keep your sensitive goods stored in the best atmospheric conditions, ensuring they are well-tempered and fresh when they arrive at their destination. Plus, our unique tracking system allows you to track your shipment throughout the entire process, giving you peace of mind.



# Our Industry-Specific competence

---

Safety and efficiency are enormous concerns in the transportation of oil and gas. At TZD Global, our expert teams develop integrated, multimodal transportation concepts designed specifically for the complexities of your industry. With several years of experience in the transportation of oil and gas, we can ensure your cargo is handled with the utmost care and quality service.

## **Oil and Gas Transportation and Logistics**

When it comes to managing the logistics of oil and gas, safety and efficiency are the greatest concerns. At TZD Global, we have extensive experience of providing specialized logistic services for this industry. We offer comprehensive management concepts and flexible solutions for all kinds of support needed.

Our global network of hubs, regional hubs and warehouses, and our dedicated team of specialists bring customer-focused solutions to your oil & gas projects. From shipping equipment for your projects, to managing the entire execution, we're here to help you every step of the way.



# Our Industry-Specific competence

---

Benefits:

- Integrated air/ocean freight
- Licensed customs brokerage
- Order processing & master list management
- Chartering aircraft and barges/LCT
- Heavy lift and oversize expertise
- Planning and management of supply base
- Door-to-door freight solutions
- Logistics feasibility study and consultation for onshore/offshore projects
- TZD Global, the multi-modal transport system that combines the advantages of air and ocean freight

## Oil Field Logistics

Our expert teams offer specialized logistics and support for your oil and gas projects. As a global industry leader in logistics, we bring you the know-how and experience to ensure your project is a success, no matter the challenges it presents. From FCL and LCL service, break bulk, part and full charters, to organizing the survey and chartering for your project, TZD Global Oil & Gas covers all your needs from start

to finish.



# Our Industry-Specific competence

---

## Oil & Gas...

- Feasibility studies on offshore and onshore prospect areas
- Construction and management of logistic base
- Waste disposal management
- Drilling stock inventory
- Fully certified management and operation of handling equipment
- Airport and port services
- Chartering barges and supply vessels
- Local training and certification
- Qualified logistics personnel to work on your projects
- Welcome, ticketing, and transport services for oilfield personnel
- Camp construction and catering provider
- Procurement and quality control of equipment





# Our Industry-Specific competence

---

## Recyclables

Using secondary raw materials is directly in line with the global industry's (and our own) goal to reduce the carbon footprint and help logistics minimize the consumption of primary raw materials. As such, we offer a robust recyclables service portfolio to help you with your recyclables logistics.

### Managing Secondary Raw Materials

Using secondary raw materials is a primary way to help reduce the carbon footprint and help minimize the overall consumption of primary raw materials. As such, we've dedicated ourselves to becoming industry experts, so that we can help those using recyclables to optimize their supply chains for future success.

Within our recyclables service portfolio, we offer specialized services for a variety of products, such as waste paper, waste plastics, timber, logs, sawn, primer paper, pulp, chipboards, laminates, and metal scrap. When you work with TZD Global as your logistics partner, you'll have a trusted provider who understands shipping and handling recyclables.



# Our Industry-Specific competence

---

## Recyclables...

We'll allocate and manage equipment, handle shipments in accordance with letter of credit (L/C) requirements, manage customs clearance, and even take over coordination with your suppliers, if requested.

We are passionate about making an environmental impact here at TZD Global. One way for us to do that is to help companies like you, who are already giving back to the earth and ensuring the reduction of our footprint.

## Semicon & Solar

Our services for companies from the semiconductor and solar industry cover all aspects of logistics. We can optimize your entire value chain and provide equipment logistics, spare parts, after sale services, value added services like crating and quality inspections, and classical transportation management.



# Our Industry-Specific competence

---

## Recyclables...

### Semiconductor and Solar Supply Chain Management

Cost efficiency and supply chain optimization are the key logistics needs of the semiconductor and solar supply chain. At TZD Global, we meet both demands. By providing customized and innovative logistics solutions, we allow you to react quickly to short innovation cycles and the constantly changing demands in your supply chain. We keep your supply chain lean and flexible, and ensure your costs stay down, while your business continues, no matter the changes you need to make.

We've worked with OEMs and suppliers in the semiconductor and solar market to bring them bespoke logistics solutions. For refined semiconductor and solar logistics, you need a reliable infrastructure. TZD Global solutions prioritize flexibility without compromising quality and reliability. You benefit from the responsible handling of your sensitive products, a consistent performance level, rapid time to market, and a global network of logistics experts.





## Contact Us

---

### **TZD Global Trading WLL**

PO. Box 2780

Doha, Qatar

Tel +974 4472 2828

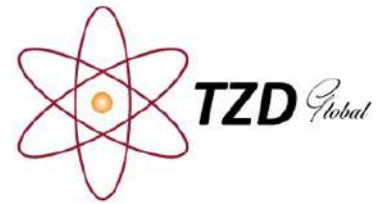
Mobile +974 5066 3330

[sales@tzdglobal.com](mailto:sales@tzdglobal.com)

[www.tzdglobal.com](http://www.tzdglobal.com)



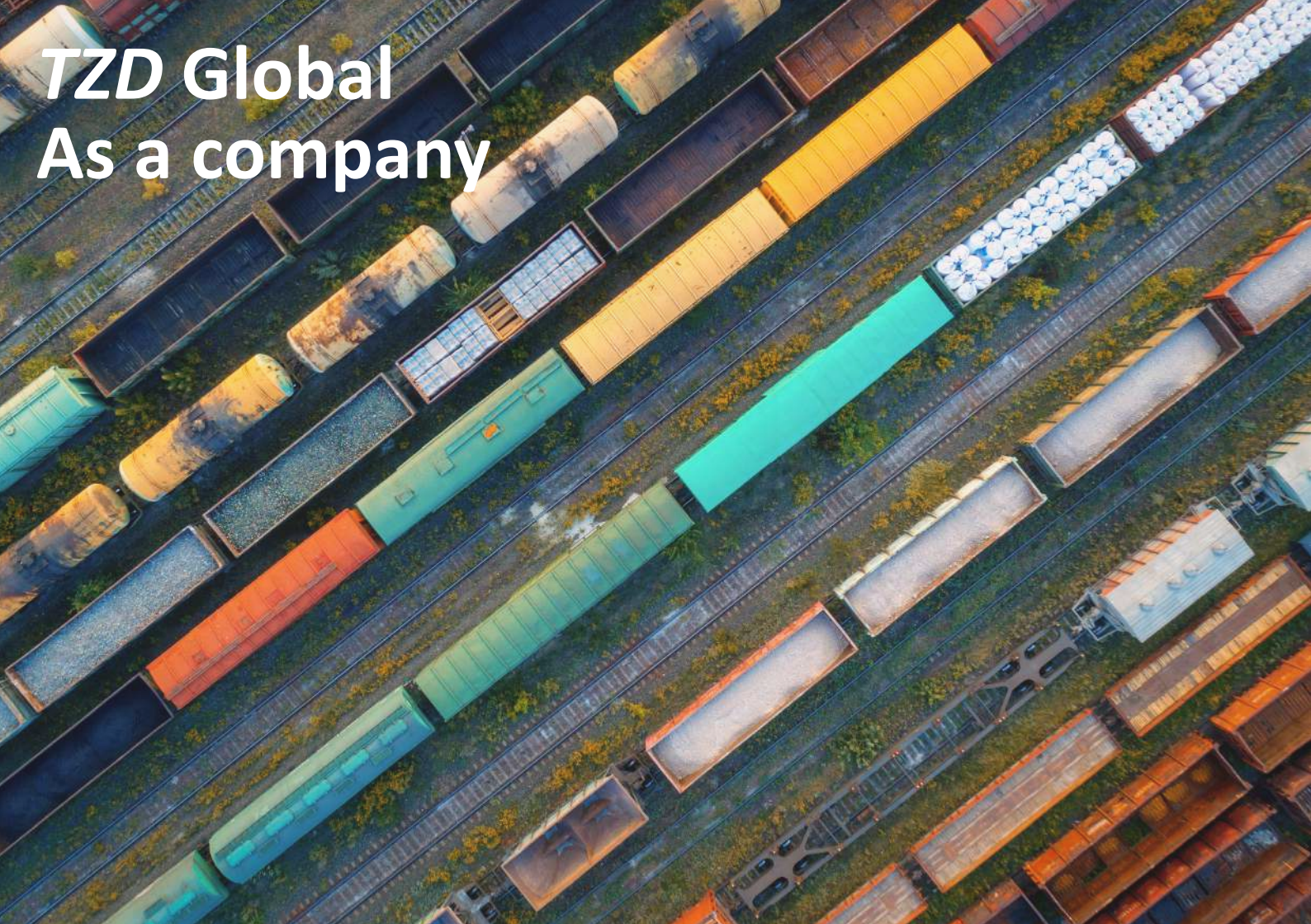




beyond  
boundaries



# *TZD* Global As a company



# About Us

---

We are a Global Procurement, Shipping and Relocation company built up by professionals who have decades of experience and deeply know the know-hows.

## A people oriented service provider

Nowadays our roots are translated into a people oriented service provider who will find the best solutions for both private international relocations and corporate relocations. Our solutions go beyond the actual move solely. A complete service which will facilitate your move to turn the complex process of a relocation into a worry-free process; all in order to make you feel at home and comfortable at your new destination.

## TZD Global. Your Mover

Would you like to know more about our company and how we have developed throughout the years? Then read through our services are fit for your demands and feel free to look into our reviews. This will give you a better idea about us rather than us telling you about ourselves.





# Our Values

---

As a front-runner in the business community, TZD Global sets high standards for integrity, ethics and accountability, while providing a great place to work

We deliver first-rate performance to our customers, supplier partners, stakeholders, and communities, in a caring, collaborative, and forward-thinking way.





# Our Values

---

Our performance drives

Wow the Customer

- Take personal responsibility for creating an exceptional customer experience.
- Know your customers.
- Earn your customers' trust.
- Become your customers' "go-to" person.

Have a winning attitude

- Beat the competition
- Play to win
- Act with optimism and enthusiasm
- Make courage's decisions

Drive for the best results

- Work with integrity
- Set high standards
- Take personal accountability
- Deliver on commitments



# Our Values

---

Make the team better

- Take personal responsibility for the team's success
- Be collaborative
- Build trust
- Communicate openly and honestly
- Listen and learn from others

Lead the way

- Translate strategy into action
- Attract, develop and retain diverse talent
- Create an open environment
- Drive improvement and innovation



# ISO Certification 9001 2015

---

ISO 9001 is a set of international requirements relating to quality management and is used to assess whether an organization is able to meet its customer's requirements, comply with relevant legislation and regulations and fulfill its own organizational requirements. It also forms the basis for setting up and maintaining a quality management system. TZD Global believes wholeheartedly in the power of quality systems that help people in their work. We carefully monitor market developments in this respect.

Not only in terms of meeting customer requirements, but also to continue improving our own internal organization. TZD Global implemented a version of ISO 9001:2015 standards applicable to Procurements & Shipping companies. In doing so, we have also chosen to adopt the PPV's more stringent requirements incorporating SCC standards (Safety, Health and Environment checklist for Contractors).



**ISO 9001:2015**



Management  
Systems  
Certification Body  
*MSCB-150*

# Quality is key To success

---

How can you determine objectively whether a company provides a certain quality? Whether the organization meets international standards for international relocations? Checked by an independent certification organization?

The international moving industry knows a number of relevant (international) certificates which are used to test the quality of the organization & its services and to enhance those.

These certificates are periodically audited by external certification bodies. TZD Global has all the important certificates.





# Recognized mover In Qatar

---

In Qatar, TZD Global is a recognized moving company. When you choose a recognized company, you are opting for quality and peace of mind. Every registered moving company has to meet the requirements imposed by Chamber of Commerce – the Qatar trade organization that oversees the industry of the Qatar. You can rely on these registered companies for high quality and reliable service as per local law. TZD Global is a registered company- located in Doha, Qatar that provides relocations, procurement and shipping services throughout the whole of the Qatar and rest of the world. Every registered company is audited on a regular basis by an independent outside agency to assess issues relating to quality, health, safety and the environment. Requirements have been incorporated into a set of regulations that are available on request from this organization. When you choose TZD Global, you choose safety and quality.



# Recognized mover In Qatar

---

## — Good Move

Recognized movers meet requirements in terms of quality, environment and safety. This quality system is regularly tested by independent auditors. The customer feedback is measured via our review system and you can depend on the following significant guarantees, so you have the assurance that the recognized mover specialists do everything to move you responsibly and consider the safety as priority, your possessions and the environment.

## — General Conditions

Clear rules for removals, storage and handyman gives your insight into the rights and obligations of you and your recognized Mover: The conditions of 2019.

## — Comprehensive Household Insurance

Your private contents would be insured based on the provided invoice value. The warranty Certificate of recognized insurance policy, the insurance conditions refer to the Terms and Conditions for moving.



# Recognized mover In Qatar

---

## — Moving Warranty

In case of bankruptcy or suspension of payment of your recognized Mover another recognized Mover performs from your move. Our network arranges this for you. So we ensure that your schedule remains intact as much as possible and you can still move.

## — CO<sub>2</sub> Neutral Move

Because we want to provide a hassle-free move both you and future generations, you move with Authorized Movers in a CO<sub>2</sub> neutral way. This means that we compensate the CO<sub>2</sub> emissions of your removal following all the origin and destination countries pollution control guidance.

## — Disputes Committee

However everyone does its best, there is always a chance of something going wrong during the move. Most of the times this is solved in a fast and mutual way. However, if it fails, there is Moving the Disputes Committee in which independent lawyers assess the case and make a decision that is binding on all parties.



# Caring for Your business

---

Passion is what keeps TZD Global moving ahead when crossing oceans, or reaching far away corners of the globe. Innovation drives the way we develop technology to transport goods faster, more efficiently and in a more sustainable manner. Our network reach, modern equipment and dedicated teams, demonstrate the commitment of TZD Global towards our customers. We are a family company, and our focus remains true to our roots, building and retaining long-term trusted partnerships with customers of all size and scale. We care for our people, our customers and their cargo.





# Relocation Services



# Overseas Moving

Your international move is quite an adventure and the beginning of an exciting time. A whole new culture, new surroundings, new rules, a new existence. TZD Global is aware of the impact of all this and accompanies you on your overseas move to a different continent, you wish to move. But where to?

What is your destination?

- Moving to Africa
- Moving to Asia
- Moving to Europe
- Moving to North America
- Moving to South America

Whatever your destination may be, we are the right overseas moving company for you



# Domestic Moving

---

Moving short haul requires good planning. For proper development, it is necessary to combine basic elements of quality, safety and efficacy, which impact favorably on its economy. We have all kind of resources suitable for every need. When carrying out domestic moves, we use vehicles which are equipped with the most cutting-edge security systems on the market, designed for secure transportation of furnishing and household items. To ensure that objects reach their destination in optimum conditions, we use the most appropriate materials when packaging them. Customer satisfaction is our priority. So we always comply with collection and delivery dates agreed with the customer. We take care of place your personal items.





# International move: What is imperative in overseas moving?

---

To ensure that your household goods arrive at their destination intact and undamaged, it is imperative that they are well packed, that a capable agent is available, and that all formalities are handled with due speed and care.

— The specialists of TZD Global use special packing material and are trained in the seaworthy packing of goods. Moving overseas requires craftsmanship. At TZD Global we have honed this skill and thanks to our experienced professionals.

— When delivering to your destination TZD Global, as a member of Twig, uses its worldwide network of overseas moving agents. TZD Global selects these local moving companies based on high quality standards and periodic testing of those standards. We often have personal knowledge of staff of those international moving companies and have been working together for years. This ensures that, in the country of your choice, you can count on dedicated and skilled movers to deliver your household goods in the same state they were in when they left your former home.





# International move: What is imperative in overseas moving?

---

TZD Global takes care of all customs formalities and of transport by air or sea freight. Your own personal international account manager oversee this process, keeps in touch with the international overseas agent and updates you periodically. Of course, insurance matters will be dealt with according to your wishes, with one of the world's largest insurance companies.



# Export, Import or 2 International Destinations

---

TZD Global will also take care of your move from Qatar to abroad or even between two countries excluding Qatar. And we do this a way very much in keeping with our typical Qatar company; we take care of everything, from A to Z. An international move without any worries is what we offer. We are the moving company that will help you move internationally and help you save yourself a lot of mental stress into the bargain!



# Packing Services

---

Our experts will pack your belongings with the utmost of care. We train our personnel in packing items carefully and professionally.

## **Total peace of mind.**

When packing your belongings, we label each item and add it to a specified inventory list. We will pay particular care and attention to any costly or fragile items such as chinaware. Some fragile items will require customized shipping crates. These can be made in our own carpentry workshops. This way, we can load your belongings into a truck or sea container safely and soundly with total peace of mind.

## **Ready for departure!**





# Customs Formalities

---

I suggest that you do not want problems with customs? And that all formalities are properly arranged? Let our experts help you.

## **Clearance**

Once your furniture arrives in the country of destination it must first go through customs. We ensure that customs is aware of your shipment and we hand over the documents, so that the clearance process can be started.

## **Full guidance**

TZD Global will possibly together with their partner, guide the entire clearance process. Please note that in some countries you must be present yourself during the clearance process in the country of destination. In some cases you have to identify yourself at the customs port. Obviously we will inform you about this in the first step of your relocation process.

This way you can go to your new destination without having to worry.





# Moving Art

---

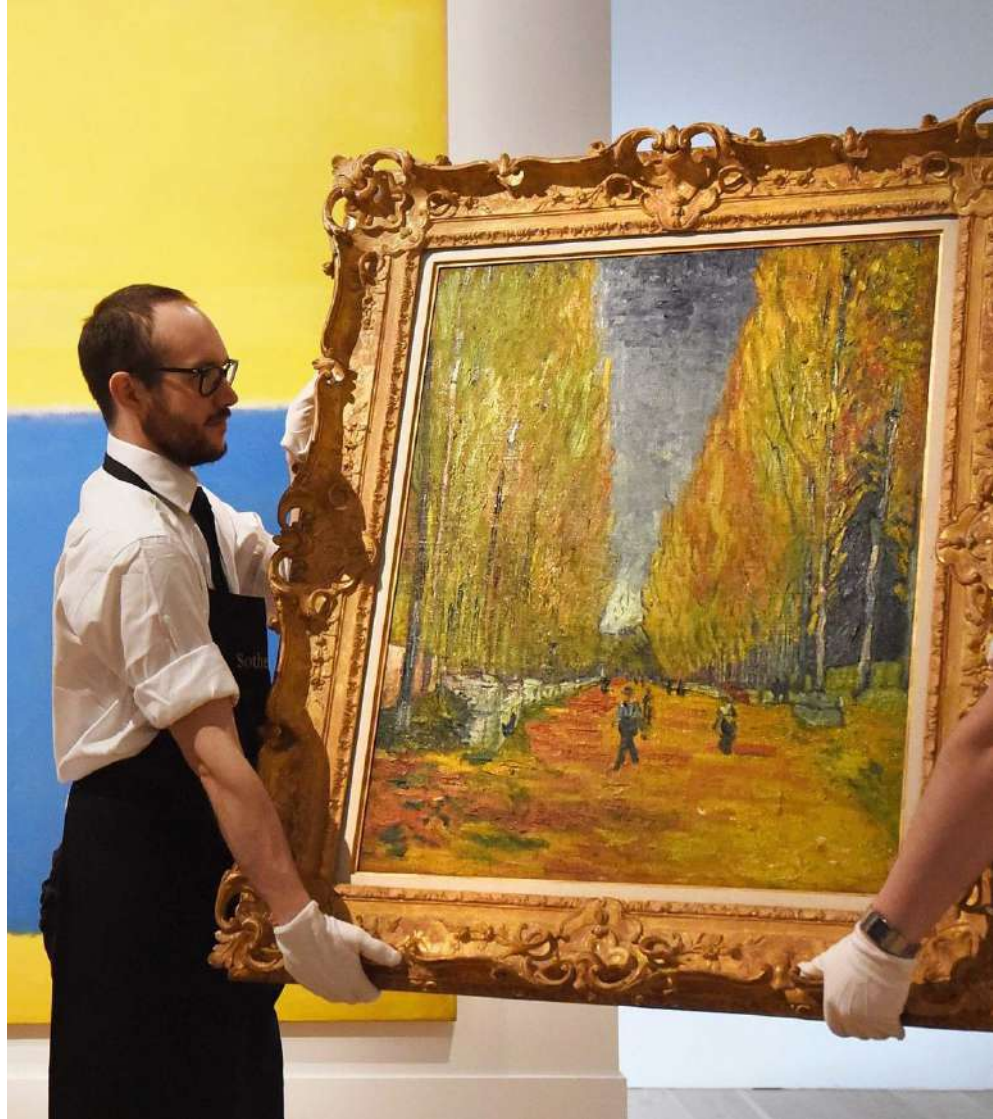
Do you have art, antiques or personally valuable things and do you wonder if that will be fine with the move? Especially in the international move of your sensitive, unique and irreplaceable possessions? We completely understand your worries on this matter. When moving art internationally it is of utmost importance that the mover is an experience specialist with appropriate training and high-quality packaging materials to be able to deal with this properly.

## **Art handlers**

A specialized mover is also called Art Handler. This specialist is aware of the properties of the materials and the risks and knows which packaging protects the best. Against damage and climate influences.

## **Intern manufactures of crates**

Internationally, it is often wise to 'crate' this art. In other words, after proper packing adding an additional wooden protection: a customized box or crate. TZD Global has its own machinery to provide this customized and flexible solution for you.



# Moving Art

---

## **Insurance**

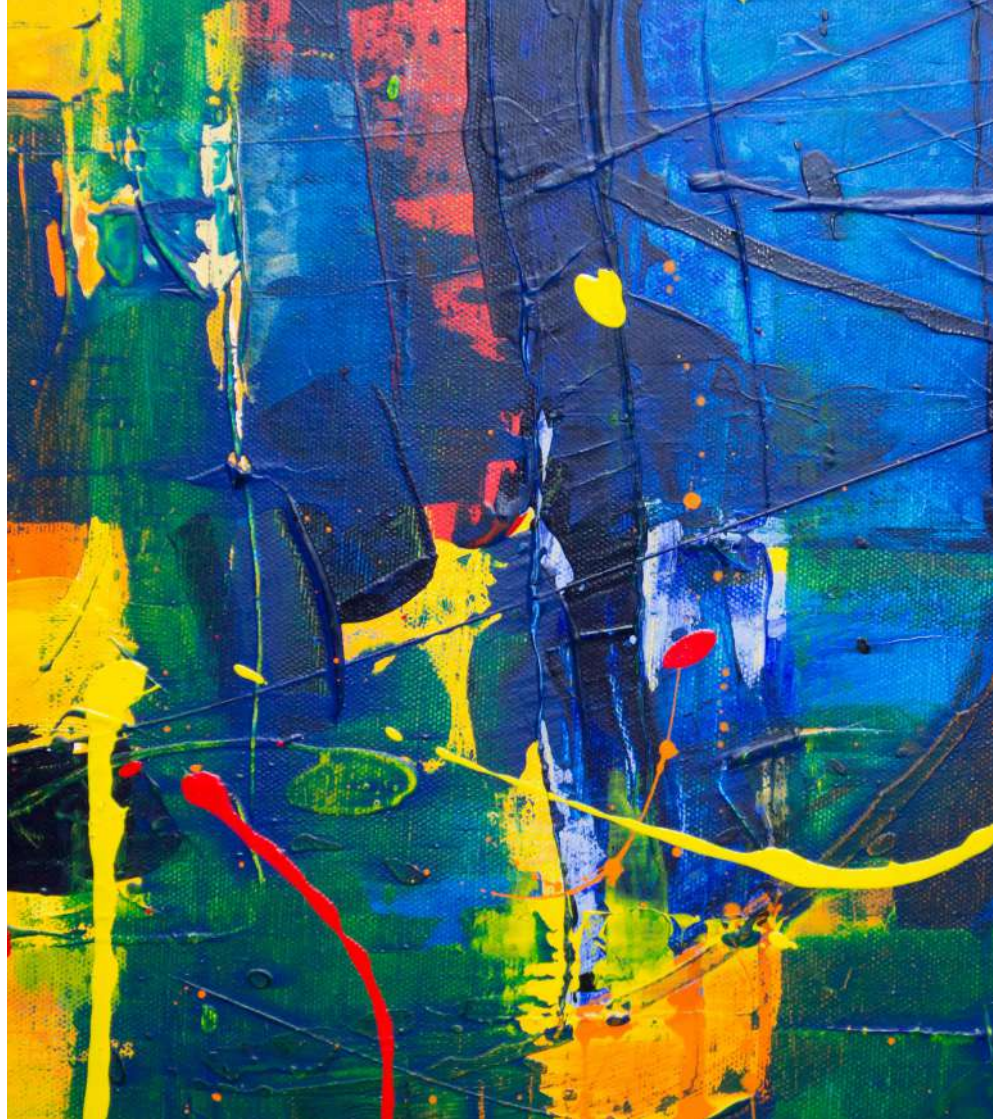
Before transporting the artifact, we appraise the object. Appraising the object at forehand will enable you to insure it properly.

## **Warehousing**

You do not want to move your art, but store? With our modern storage facility with secured and climate controlled storage depots we can assure you that your important goods are stored under the best conditions.

## **Specialist TZD Global**

We provide almost daily our expertise in packaging art and antiques. For antiques or art lovers. In a way that provides maximum protection. Would you like to take any chances with your valuable objects? Choose for an international specialist.





# Air Freight

Is it necessary to move your belongings Fast? Preferably with a few days to a week? And do you want to do this safely and professionally? Then you are at the right place at TZD Global.

## Special packaging

We take care of practical work, as well for the necessary paperwork. Our own packers prepare the move at our own packaging facilities. They do this safely, professionally and striving for the lowest possible weight. This saves money.

## Features of Air Freight

Please note that personal effects is not high prioritized as air freight goods on the list of carriers. Your air freight may take longer. Depending on the airline company the high security is a risk. Only with a thorough preparation and the right documentation process, it will run smoothly. The cost of air freight is mainly dependent on the chargeable weight. Keep this in mind when you select the items.



# Sea Freight

---

## Good Advice

At TZD Global, we serve our clients with an competitive door-to-door ocean product. Your containerized cargo is precious to us. We aim to deliver an accessible, proactive, competitive and high quality service that puts you and your cargo first from start to finish.





# Assembly and disassembly of furniture

---

It is necessary to disassemble a few parts of furniture to move them well and efficiently? And so reduce the risk of damage? Do you not feel comfortable doing it yourself? Then we can help you!

## **Disassembly of furniture**

In many cases, removal of larger parts of furniture is necessary to prevent damage. Thinking in particular of the vulnerable parts such as attachment points and screw holes. Seemingly stable furniture is often too fragile as well to transport without disassembly. Think about wardrobe systems or furniture from IKEA.

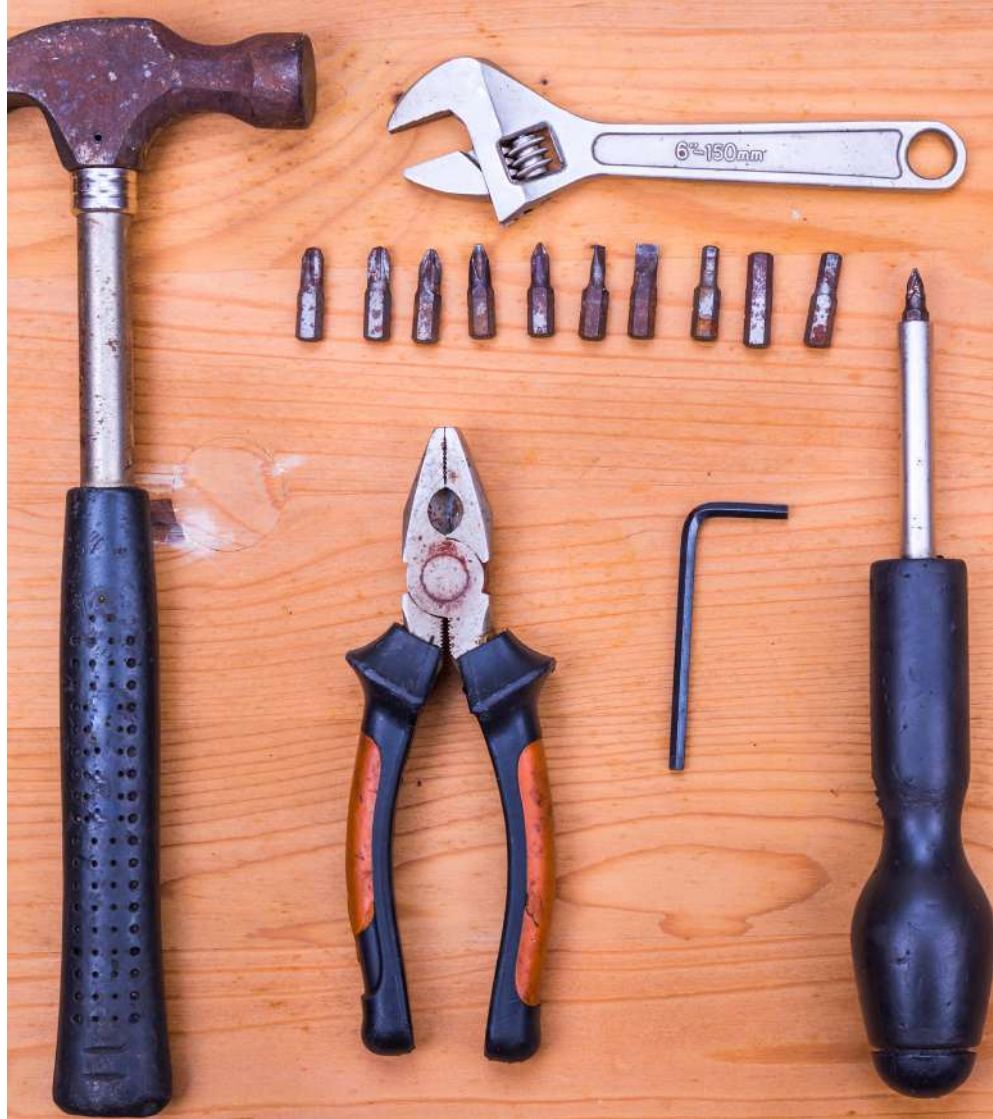
Our moving consultant can advise you during a personal visit or based on good photos whether certain pieces of furniture are to be taken apart completely or partially.



# Our tips to do-it yourself

---

Before starting the disassembly, you should ensure whether this can be done by one or more people. Also, concerning large wardrobe systems, it is important to use a specific schedule to avoid damage to the cabinet and to avoid you getting hurt. Here it is crucial to mark the components in such a way that they can be reassembled in a correct order and at the right place at the destination. The use of a camera can sometimes be useful with this. The availability of the original instructions might be required.



# Craftsmanship

---

Are you not looking forward to the hassle this brings? Then our specialist can offer you service. Disassembling and later reassembling, of furniture is routine for our movers. We do it quickly, professionally and without any damage to your furniture. Expertise and experience in this area is required to prevent the furniture from not being assembled properly at the destination.





# Handyman

---

Need a handyman for delivering your old house or furnishing your new home? TZD Global has a team of skilled handymen ready for you, who can help you professionally with various activities. Activities like the filling of holes in walls, (dis) assembly of cots & beds, removing (click) laminate and hanging lamps with utmost care of practical & easy way.





# Moving pets

---

Is a move only successful if your pet is also relocated properly?

Are you not looking forward to it? And you do not know what you should consider? We will be pleased to help you with this.

Moving animals requires a special approach. The parties we work with are always aware of the latest developments in the field of import and export of animals. With this knowledge we can help you be aware of all the necessary documents, preparation and steps in the process of moving your animal(s).

We have a set of additional services we can arrange for you,

- Pickup and delivery from and to any address in Europe, Asia, America
- Delivery of approved transport kennels
- Providing temporary accommodation in a boarding kennel
- Veterinary service

Ask your relocation consultant about the possibilities.



# Corporate Relocations

---

Looking for a partner to relocate your company's international employees? Looking for a committed and professional moving company for your expatriates? Look no further, TZD Global can help you.

## **Smooth, Trouble-Free Employee Relocation with TZD Global**

TZD Global relocates countless of companies and organizations staff overseas every year. Whether you are looking to move a staff member from Qatar to an overseas office in Italy, or bring home a staff member from New York to Qatar, we can arrange everything, every step of the way. Besides overseas relocation, TZD Global can also help relocate your staff anywhere within Europe, Asia.



# Corporate Relocation

---

## International Relocation

International relocation can be a complex process. Employees have to register with local authorities, arrange insurance cover, find a school for their kids and take care of a whole host of other formalities. Not to mention moving their household goods and other belongings and clearing these through customs. Sometimes this can seem a daunting task or perhaps even totally overwhelming. You also aim to have your employee back to work in his/her new setting as quickly as possible.

TZD Global fully understands the importance of a smooth, trouble-free relocation. We will have your employees settled in, feeling at home and back to work in no time! This is why we came up with an all-in package covering moving, customs clearance and relocation services.



# About TWIG Logistics Network

---

## **TZD Global is a member of TWIG network group**

This is a guarantee of quality and professionalism in international relocation. Not only can we coordinate your relocation to and from Qatar, but we can also oversee all of a multi-national company's global relocation needs to and from any destination worldwide. All of this from our base in Qatar. So look no further than TZD Global – even to relocate staff from the United States to South Africa.



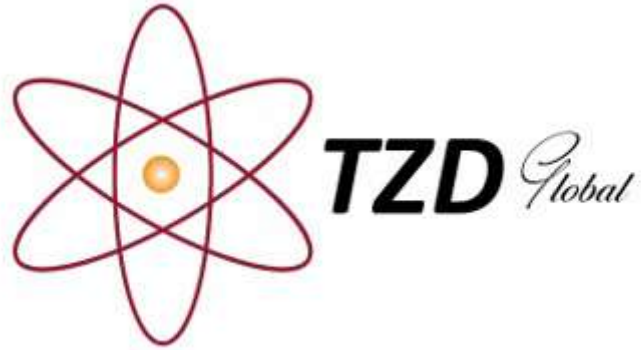


# TZD Global as single point of coordination for all your relocations

---

As a busy HR professional dealing with matters of international mobility, your address book's probably already bursting with contact names and addresses. We understand this, it can sometimes be tricky keeping everyone up to date about the latest changes and developments. Communications alone probably take up a huge chunk of your valuable time. That's why we'll assign a dedicated contact person as your 'single point of coordination', assuming this is what works best for you.

We can also discuss assigning a dedicated team of specialists if this would help you even further towards solving particular challenges. At TZD Global, we will mix and match our services to create a package customized to fit your specific needs and requirements. You can rely on TZD Global.





**Storage of goods**

# Why opt storage at TZD Global

---

Planning to relocate your expatriate staff overseas and looking to store their belonging for a period of time? Have their household goods and belongings already arrived in Doha, Qatar before they have found themselves suitable accommodation? Then look no further than TZD Global for all you temporary or long-term storage needs.

Why opt for storage at TZD Global?

Our storage facilities are really easy to get to, located just off the Industrial area,

- Your expatriate staff's belongings will be under CCTV surveillance 24/7. They will also be under lock and key and protected by our advanced security systems.

- Storage areas are guaranteed free of any vermin and are climate controlled.

- How long can they store their belongings? That's totally up to you. Whatever works best for your staff. Anything from a few weeks to semi-permanent storage and you can cancel anytime.

- Rental costs start as low as weekly or monthly! We have got customized solutions for any conceivable requirement: rental per M<sup>3</sup>



# Long term or short term

---

If you are looking for affordable solutions for storing household goods, furniture, a car, motorbike, or boat then look no further than TZD Global. Our storage facilities have been fitted out to safeguard your belongings against forced entry, theft, fire and vermin. We can store your expatriate staff's belongings in steel sea containers. In wooden storage crates, on pallets or in specially fitted-out rooms.

Depending on volumes, we can even pack your staff's belongings at their home so that they don't have to repacked at our warehouse. This safeguards their belongings against any damage and they can rest assured that their property is in safe hands with TZD Global Relocations.

for you.







## Contact Us

---

**TZD Global Trading WLL**

PO. Box 2780

Doha, Qatar

Tel +974 4472 2828

Mobile +974 5066 3330

[sales@tzdglobal.com](mailto:sales@tzdglobal.com)

[www.tzdglobal.com](http://www.tzdglobal.com)

